

CAMBRIDGE

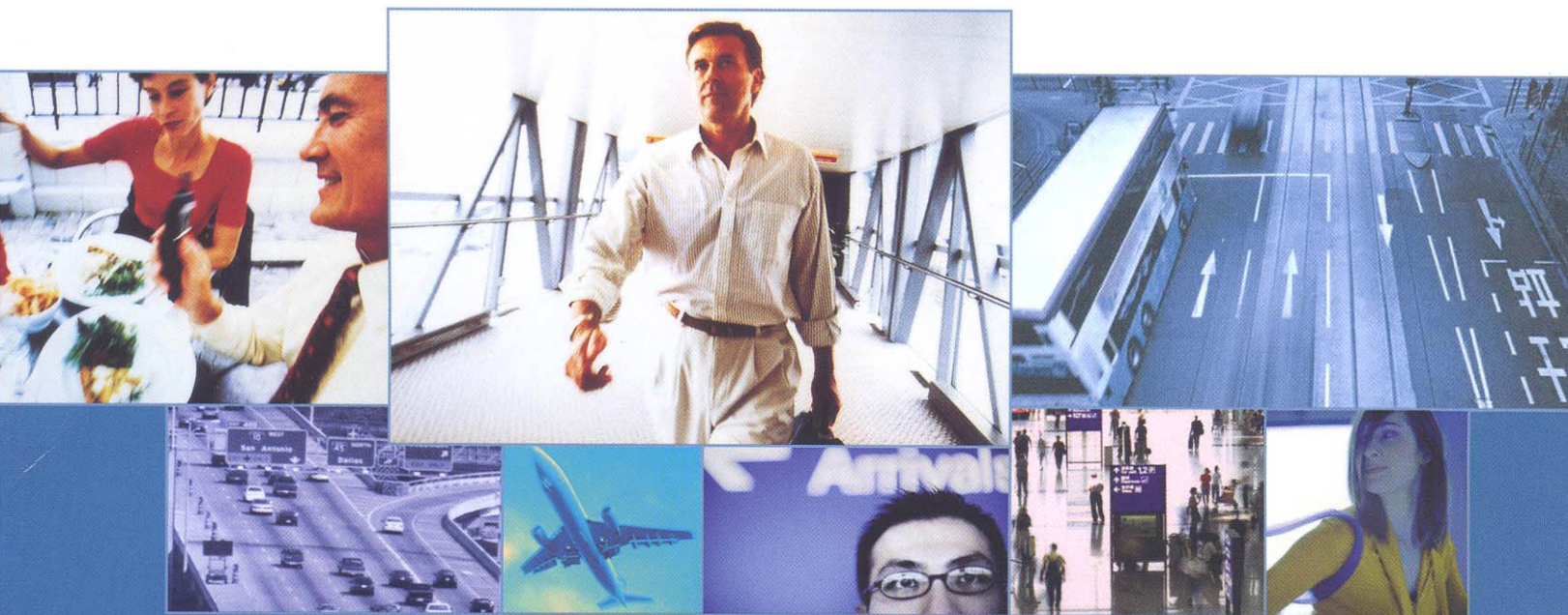
Professional English

Updated
for the NEW
TOEIC® Test

Target Score

Second Edition

A communicative course for TOEIC® Test preparation



Charles Talcott Graham Tullis

Final Practice TOEIC Test

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3 audio CDs included



Target Score Second Edition Final Practice TOEIC® Test

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Be sure to completely fill in the circle that corresponds to your answer choice. Completely erase errors or stray marks.

EXAMPLE: ☐ A ☒ B ☐ C ☐ D ☐ A ☒ B ☐ C ☐ D ☐ A ☒ B ☐ C ☐ D ☐ A ☒ B ☐ C ☐ D

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1CS				2CS			
3R				3CS			
TCS							

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

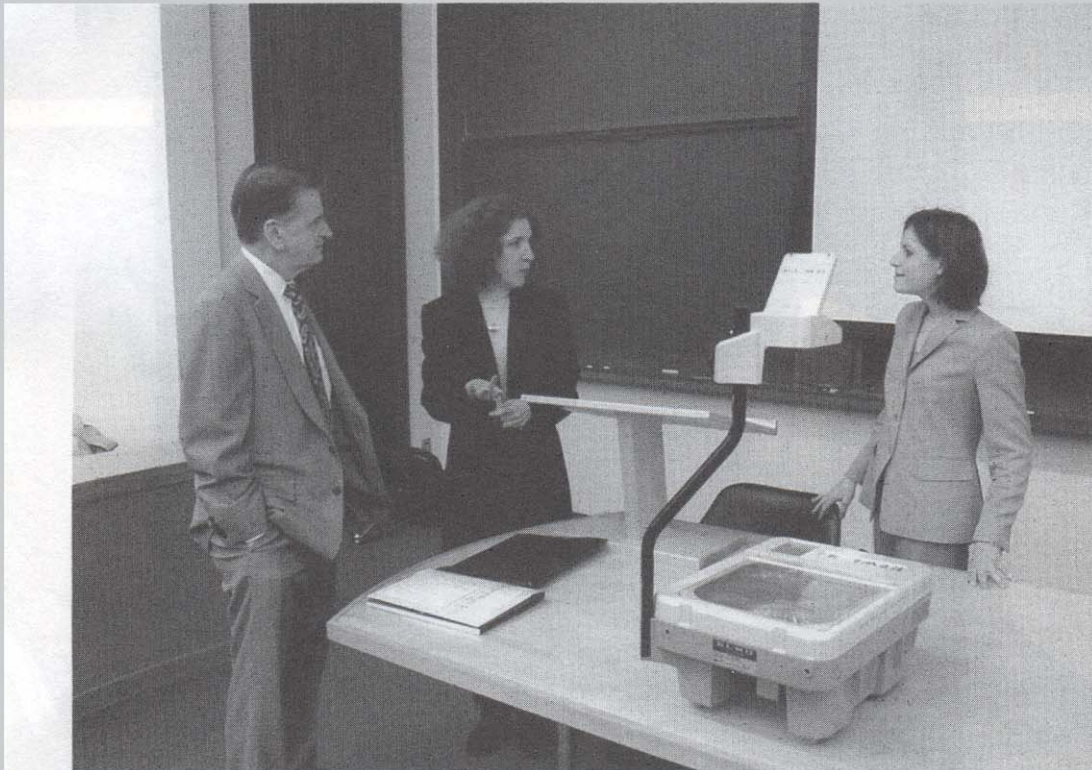
PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Sample Answer

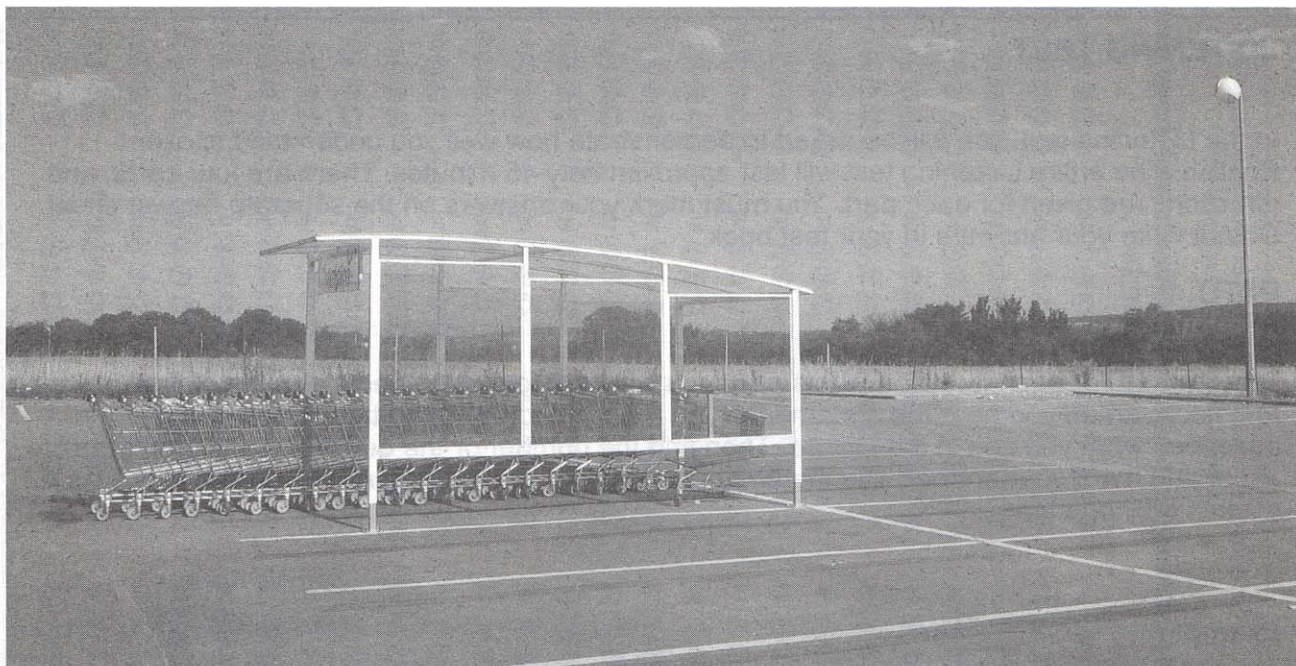
(A) (B) (C) (D)

Example

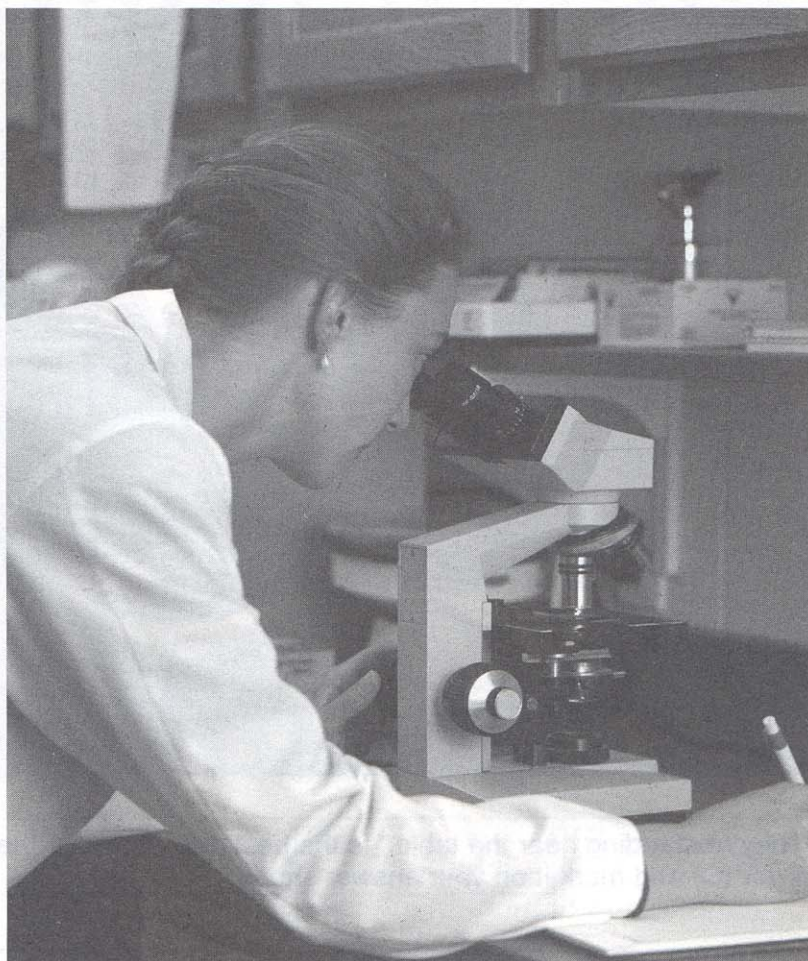


Statement (C), "They're standing near the table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



3.

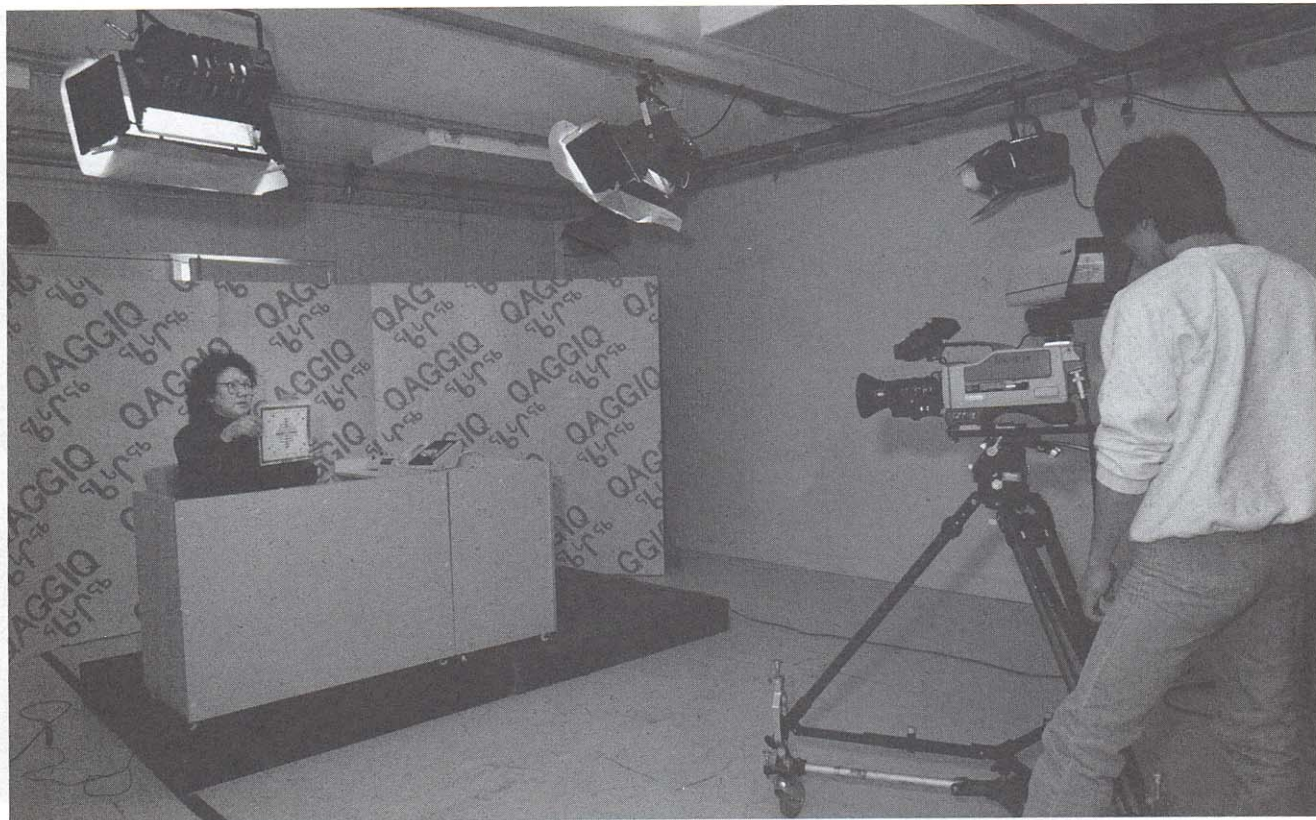


4.



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5.



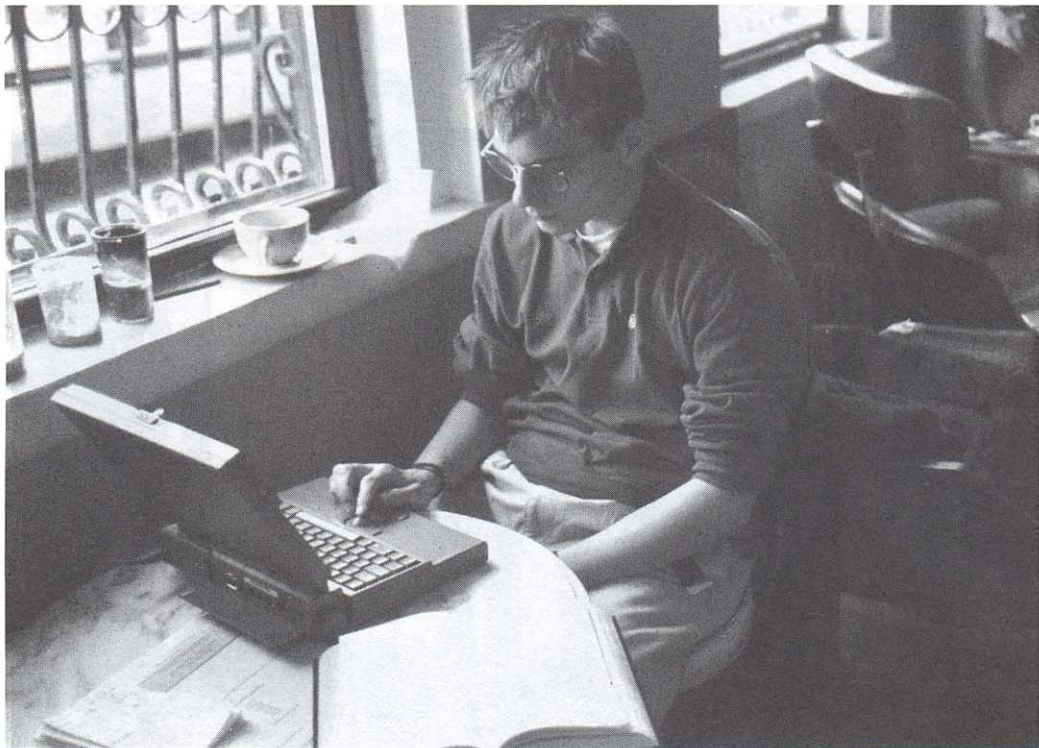
6.



7.



8.



GO ON TO THE NEXT PAGE

9.



10.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Sample Answer

Ⓐ ● Ⓒ

You will hear: Where is the meeting room?

You will also hear: (A) To meet the new director.
 (B) It's the first room on the right.
 (C) Yes, at two o'clock.

The best response to the question "Where is the meeting room?" is choice (B), "It's the first room on the right," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

- | | |
|---|---|
| 11. Mark your answer on your answer sheet. | 26. Mark your answer on your answer sheet. |
| 12. Mark your answer on your answer sheet. | 27. Mark your answer on your answer sheet. |
| 13. Mark your answer on your answer sheet. | 28. Mark your answer on your answer sheet. |
| 14. Mark your answer on your answer sheet. | 29. Mark your answer on your answer sheet. |
| 15. Mark your answer on your answer sheet. | 30. Mark your answer on your answer sheet. |
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| 18. Mark your answer on your answer sheet. | 33. Mark your answer on your answer sheet. |
| 19. Mark your answer on your answer sheet. | 34. Mark your answer on your answer sheet. |
| 20. Mark your answer on your answer sheet. | 35. Mark your answer on your answer sheet. |
| 21. Mark your answer on your answer sheet. | 36. Mark your answer on your answer sheet. |
| 22. Mark your answer on your answer sheet. | 37. Mark your answer on your answer sheet. |
| 23. Mark your answer on your answer sheet. | 38. Mark your answer on your answer sheet. |
| 24. Mark your answer on your answer sheet. | 39. Mark your answer on your answer sheet. |
| 25. Mark your answer on your answer sheet. | 40. Mark your answer on your answer sheet. |

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PART 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

- 41.** What are the speakers doing?
(A) Asking for directions
(B) Making a delivery
(C) Attending a meeting
(D) Purchasing new office furniture
- 42.** Why is the office being moved?
(A) It is too small.
(B) It is too big.
(C) It is too expensive.
(D) It is too far from the center of town.
- 43.** Where will the new office probably be located?
(A) In another town
(B) In the same part of town
(C) Overseas
(D) In another state
-
- 44.** Where does this conversation take place?
(A) In a classroom
(B) In a restaurant
(C) In a store
(D) In a waiting room
- 45.** What has the man decided to do?
(A) Order now
(B) Change an order
(C) Pay the bill
(D) Order later
- 46.** What sort of meal will the clients be having?
(A) A three-course meal
(B) An appetizer and a main course
(C) A main course and a dessert
(D) A main course only
-
- 47.** What is the man's profession?
(A) A dentist
(B) A guide
(C) A mechanic
(D) A musician
- 48.** Why has Mrs. Webster taken her car in?
(A) To have the engine repaired
(B) To have the windshield replaced
(C) To have the lights checked
(D) To have the car serviced
- 49.** Who will pick up the vehicle?
(A) Mrs. Webster
(B) Mr. Webster
(C) The workshop manager
(D) A driving instructor
-
- 50.** How much luggage will the man be checking?
(A) Three bags
(B) Two bags
(C) One bag
(D) None
- 51.** At what time does boarding begin?
(A) At three
(B) At five
(C) At seven
(D) At eight
- 52.** Which of the following is NOT true about the man's flight?
(A) It leaves in the evening.
(B) It leaves from gate E-3.
(C) It has business class seating.
(D) It has been delayed.
-
- 53.** Why is Margaret moving to New York?
(A) She is leaving the company.
(B) She has received a promotion.
(C) She has been laid off.
(D) She is retiring.
- 54.** What is Margaret's position?
(A) Junior manager
(B) Foreman
(C) President
(D) Vice President

55. How long has Margaret been with the group?

- (A) Two years
 - (B) Three years
 - (C) Four years
 - (D) Five years
-

56. What are they discussing?

- (A) Purchasing a home
- (B) Improving the neighborhood
- (C) Investing in the stock market
- (D) Negotiating a new order

57. How many children does Nancy have?

- (A) 1
- (B) 2
- (C) 3
- (D) 4

58. Which of the following advantages does the Greenwood area offer?

- (A) High quality education
 - (B) Low taxes
 - (C) Cheap housing
 - (D) Easy access to public transport
-

59. When will Steve take his vacation?

- (A) In a month
- (B) In two weeks
- (C) At the end of this week
- (D) Today

60. What does Steve intend to do during his break?

- (A) Finish some work
- (B) Play golf
- (C) Repair his home
- (D) Take a cruise

61. Where will the woman spend her vacation?

- (A) At a beach resort
 - (B) On a ship
 - (C) In the mountains
 - (D) At a camp site
-

62. Who will be in Mr. Honda's office on Monday?

- (A) Clients
- (B) Supervisors
- (C) Secretaries
- (D) Workmen

63. What has been installed in the conference room?

- (A) A video projector
- (B) A coffee machine
- (C) Computer equipment
- (D) Electrical cables

64. What will Mr. Honda have to do?

- (A) Change the date of a meeting
 - (B) Cancel a conference call
 - (C) Move his office furniture
 - (D) Meet someone at the station
-

65. How is the woman feeling?

- (A) Dissatisfied
- (B) Satisfied
- (C) Enthusiastic
- (D) Relieved

66. What has the woman received?

- (A) A bill
- (B) An estimate
- (C) Some brochures
- (D) An invitation

67. Why is the woman calling Mr. Hanser?

- (A) To negotiate a discount
 - (B) To request documentation
 - (C) To complain about a delivery
 - (D) To confirm an appointment
-

68. What did Anita forget to do?

- (A) Write a report
- (B) Pass on information
- (C) Call Mr. Lee
- (D) Prepare the sales presentation

69. Who will be attending Mr. Lee's presentation?

- (A) The sales staff
- (B) Anita
- (C) Mr. Jensen
- (D) The editor of the newsletter

70. When will Mr. Lee return the item?

- (A) This morning
- (B) This afternoon
- (C) Tomorrow
- (D) At the end of the week

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PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

- 71.** Where would this talk most likely be heard?
(A) On a construction site
(B) In a warehouse
(C) On a city tour
(D) In a store
- 72.** When was the building constructed?
(A) After 1900
(B) Between 1850 and 1900
(C) Before 1800
(D) Between 1800 and 1850
- 73.** What is the unique feature of the building?
(A) The magnificent view
(B) The woodwork on its doors
(C) Its outdoor pool
(D) Its seven floors
-
- 74.** Who is the speaker?
(A) A scientist
(B) A stockbroker
(C) A financial consultant
(D) A trustee
- 75.** How will they use the money?
(A) To build a new facility
(B) To reward board members
(C) To hire new staff
(D) To give personnel advances
- 76.** What is the purpose of this talk?
(A) To recruit new researchers
(B) To celebrate an achievement
(C) To announce quarterly earnings
(D) To award bonuses
-
- 77.** How many companies will merge?
(A) 2
(B) 3
(C) 4
(D) 6
- 78.** When will the merger likely occur?
(A) In five years
(B) In six months
(C) Next week
(D) On Tuesday
- 79.** What would the merger allow the new company to do?
(A) To expand its human resources department
(B) To specialize in automobile insurance
(C) To focus on expanding its business insurance sector
(D) To reduce home insurance costs by 30%
-
- 80.** What does this organization provide?
(A) Business loans
(B) Cash flow
(C) Advice
(D) Managers
- 81.** Who would be interested in this announcement?
(A) Professional counselors
(B) Financial advisors
(C) Business mentors
(D) Small business owners
- 82.** How much does this service cost?
(A) Thousands of dollars
(B) A small fee
(C) Eight hundred dollars
(D) Nothing
-
- 83.** Where is the workshop being held?
(A) At company headquarters
(B) At the front desk of a hotel
(C) On a train
(D) In a mall
- 84.** Who would attend this workshop?
(A) Dissatisfied customers
(B) Front desk clerks
(C) Hospital directors
(D) Hotel managers

- 85.** What is the purpose of this talk?
(A) To develop online training tools
(B) To present a staff training plan
(C) To review performance
(D) To announce results
-
- 86.** To whom is this announcement being made?
(A) Emergency workers
(B) Local residents
(C) Gas salesmen
(D) Public health officials
- 87.** What are people advised to do?
(A) Heat their homes safely
(B) Leave their homes
(C) Use ovens for heating
(D) Burn charcoal indoors
- 88.** What is the cause of the problem?
(A) Electrical storms
(B) Snowstorms
(C) High winds
(D) Heavy rain
-
- 89.** Who is this message intended for?
(A) Bank security officers
(B) Bank customers
(C) Service representatives
(D) Customer assistants
- 90.** What happens to all incoming calls?
(A) They are transferred to a local branch.
(B) They are recorded.
(C) They are put on hold.
(D) They are used for advertising.
- 91.** Which of the following services is NOT offered?
(A) Information about borrowing money
(B) Stock transactions
(C) Information about accounts
(D) Money transfers
-
- 92.** Why was the flight cancelled?
(A) Scheduling conflicts
(B) Bad weather
(C) Mechanical failure
(D) Baggage loading problems
- 93.** Where is the checked baggage?
(A) In Chicago
(B) At a hotel
(C) On the airplane
(D) At Gate 5
- 94.** What is the airline offering the passengers?
(A) A coupon for a free flight
(B) A refund check
(C) A free night in a hotel
(D) Complimentary luggage
-
- 95.** When is the conference dinner?
(A) Today
(B) Tomorrow
(C) On Friday
(D) On Saturday
- 96.** What does the speaker have to do?
(A) Pay the caterer in advance
(B) Tell the caterer how many people will attend
(C) Reserve the Pine Ridge Ballroom
(D) Get more seats
- 97.** What is the man announcing?
(A) The menu has changed.
(B) It is too late to register.
(C) It is still possible to sign up.
(D) The dinner has been postponed.
-
- 98.** Who is organizing today's event?
(A) The East Coast Chronicle
(B) The Chamber of Commerce
(C) Business Ventures
(D) LV Associates
- 99.** What sort of business did Benjamin Levitt start?
(A) An insurance company
(B) A venture capital firm
(C) A consultancy
(D) A business magazine
- 100.** How long will the "Business Start-up" event last?
(A) Half a day
(B) One day
(C) Two days
(D) One week

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

- 101.** As a result _____ the air traffic controllers' strike all flights have been diverted to alternative destinations.
(A) with
(B) from
(C) of
(D) for
- 102.** Financial _____ are predicting that a slowdown in consumer spending will affect profit margins.
(A) analysis
(B) analysts
(C) analyze
(D) analytical
- 103.** In her new position as dean of the university, Dr. Morganti will _____ full responsibility for academic affairs and curricular development.
(A) resume
(B) presume
(C) consume
(D) assume
- 104.** Transferring our _____ facilities to areas with lower labor costs will lead to greater profitability in the long term.
(A) manufactured
(B) manufactures
(C) manufacturing
(D) manufacturer
- 105.** Product managers _____ performance is considered exceptional will be awarded an annual bonus.
(A) whose
(B) who
(C) which
(D) whom
- 106.** With energy prices _____ than ever, many petroleum companies are investing in deep water exploration.
(A) high
(B) higher
(C) highly
(D) highest
- 107.** Brisbane Associates has revealed that several customers of _____ have recently moved to rival brokerage firms.
(A) them
(B) their
(C) theirs
(D) themselves
- 108.** Mr. Walton's physical therapist recommended that he _____ the treatment until the swelling has gone down.
(A) continue
(B) continued
(C) has continued
(D) is continuing

- 109.** Many economists believe that the latest figures show that the risk of inflation has _____ slightly over the past six months.
 (A) limited
 (B) reduced
 (C) cut
 (D) lessened
- 110.** Hardly _____ of the parts that we ordered are in stock.
 (A) any
 (B) few
 (C) none
 (D) some
- 111.** The warehouse manager has been unable to account _____ the missing supplies.
 (A) by
 (B) for
 (C) to
 (D) with
- 112.** Ms. Sato admitted that the sales of her division have been _____ but said she expected better results next month.
 (A) disappointed
 (B) disappointing
 (C) disappointingly
 (D) disappointment
- 113.** The hotel complex is located five miles _____ the international airport.
 (A) away from
 (B) far from
 (C) next to
 (D) along with
- 114.** _____ Mr. Meyers pointed out at the meeting, centralizing the order processing system will mean standardizing procedures across all business units.
 (A) As
 (B) Such as
 (C) Since
 (D) So
- 115.** The human resources manager has warned labor unions that prolonged strikes could _____ the company's plans to invest in a new plant and lead to layoffs.
 (A) economize
 (B) jeopardize
 (C) monopolize
 (D) penalize
- 116.** Goods that are returned _____ warranty should be accompanied by proof of purchase.
 (A) with
 (B) under
 (C) over
 (D) on
- 117.** Health care workers should always explain the _____ effects of physical exercise to their patients.
 (A) benefiting
 (B) benefits
 (C) beneficiary
 (D) beneficial
- 118.** Professor Singh argues that the major aid institutions could make better use of the funds that they have at their _____.
 (A) disapproval
 (B) dismissal
 (C) dispersal
 (D) disposal
- 119.** Local residents are launching a new _____ to promote greater involvement in community affairs.
 (A) initial
 (B) initiation
 (C) initiate
 (D) initiative
- 120.** Under _____ circumstances are visitors allowed to enter the Research and Development center.
 (A) none
 (B) no
 (C) any
 (D) all

- 121.** The report form must be completed and _____ to the workshop supervisor within 24 hours of an accident.
 (A) substituted
 (B) subscribed
 (C) submitted
 (D) subjected
- 122.** All personnel are required to report for work, _____ of prevailing weather conditions.
 (A) although
 (B) despite
 (C) even
 (D) regardless
- 123.** The increase in profits during the third quarter was _____ due to a national advertising campaign.
 (A) almost
 (B) most
 (C) mostly
 (D) much
- 124.** Please note that neither Dr. Johnson _____ Dr. Lang is available for consultation on Monday and Friday mornings.
 (A) or
 (B) nor
 (C) but
 (D) and
- 125.** The hospital director _____ following allegations of financial mismanagement.
 (A) dismissed
 (B) has been dismissed
 (C) has dismissed
 (D) will dismiss
- 126.** _____ flexible work time was introduced, productivity levels have improved by almost five percent.
 (A) As
 (B) Before
 (C) Since
 (D) While
- 127.** The Caribbean islands are still one of the most popular tourist _____ during the winter season.
 (A) situations
 (B) positions
 (C) directions
 (D) destinations
- 128.** _____ having an advanced degree in molecular biology, Ms. Dempsey has led several research projects in biotechnology.
 (A) Beneath
 (B) Beside
 (C) Besides
 (D) Between
- 129.** All things _____, the board's decision to pay a dividend may not have been the right one.
 (A) consider
 (B) considerable
 (C) considerate
 (D) considered
- 130.** It is _____ that permission to build will be refused as the site is zoned for residential use only.
 (A) likely
 (B) possibly
 (C) probably
 (D) surely
- 131.** There is _____ chance of the mayor being re-elected unless he can restore confidence in the business community.
 (A) few
 (B) least
 (C) low
 (D) little
- 132.** Food and beverage suppliers will once again be _____ the main sponsors of this year's Bellevue city marathon.
 (A) along
 (B) amid
 (C) among
 (D) around

- 133.** The proposed alliance between the two companies fell _____ after they failed to reach an agreement about the transfer of technology.
(A) through
(B) down
(C) out
(D) over
- 134.** The most successful investors are _____ who can evaluate the effects that strategic challenges will have on a company's stock price.
(A) those
(B) their
(C) these
(D) them
- 135.** Many domestic appliances are left to run continuously and _____ consume large amounts of electricity.
(A) although
(B) even though
(C) whereas
(D) thus
- 136.** Alternative energies will never become economical unless governments _____ incentives to homeowners and corporations.
(A) is providing
(B) provide
(C) provided
(D) will provide
- 137.** We _____ to the joint venture, if we'd known more about our partner's real intentions.
(A) will not agree
(B) will not have agreed
(C) would not agree
(D) would not have agreed
- 138.** ABC Associates has always _____ to provide its clients with innovative and cost-effective solutions for information management.
(A) sought
(B) searched
(C) prepared
(D) demanded
- 139.** With more than 200,000 domestic accidents every year, household safety is not something that should be taken for _____.
(A) granted
(B) accepted
(C) agreed
(D) given
- 140.** Due to the unusually cool weather last month, the number of visitors to the state's major theme parks was _____ lower than forecast.
(A) extremely
(B) highly
(C) significantly
(D) well

PART 6

Directions: Read the texts that follow. A word or phrase is missing in some of the sentences. Four answer choices are given below each of the sentences. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141–144 refer to the following letter.

ALBERTA BANK
3895 EDMONTON

Dear Steve Martin

In response to your request, we are switching your current Express® account to our most popular _____ account FullAccess®.

141. (A) check
(B) checked
(C) checking
(D) checker

As a valued customer, we want to make this operation as simple _____ possible for you.

142. (A) than
(B) more
(C) also
(D) as

As of March 1st, we will automatically transfer your funds to your new account. Please note that your existing account number and bank card number will remain the same.

For more information on the benefits of your new FullAccess® account, please visit our website at www.alberta-bank.ca or visit your neighborhood branch.

We would like to remind you that Alberta Bank also offers a wide range of savings accounts that are ideal for customers who wish to earn _____ from their savings.

143. (A) interest
(B) expenditure
(C) investment
(D) insurance

_____ have any additional questions, please contact me at 373-5764.

144. (A) Would you
(B) Should you
(C) Could you
(D) Do you

Sincerely,

Roxanna Babridge

Roxanna Babridge

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Questions 145–148 refer to the following advertisement.

**Do you know that, last year alone, over
20 million cell phone users in this country
_____ to switch to newer models?**

- 145.** (A) are deciding
(B) have decided
(C) decide
(D) decided

And what did they do with their old ones, you may ask? Well nothing – and that means that
_____ phones have now been added to the growing mountain

- 146.** (A) even more
(B) more than
(C) much more
(D) as many as

of disused telephones which is currently estimated at something like 66 million. So, if you are planning on changing yours sometime soon, then _____ of simply discarding it, make a gesture for the environment.

- 147.** (A) as a result
(B) because
(C) in spite
(D) instead

Enclosed with this issue of your monthly magazine, you will find a postage-paid envelope that you can use to send your old phone to us. For each phone that our readers send in, we will receive a donation of £2.50 from RecyclePhone, _____ is currently the world's leading mobile phone recycling company.

- 148.** (A) that
(B) what
(C) whose
(D) which

**This money will be used to help us to finance our 'Be Green Aware' campaign,
which we will be launching nationwide in July.**

Don't miss this opportunity to make your contribution to intelligent recycling.

Questions 149–152 refer to the following email.

From: Patricia Marchmont <pmarchmont@cityparkvillage.com>
To: rtsilva@gmail.com
Date: 24 April
Subject: Reservation

Dear Mr. Silva,

Thank you for your letter enquiring about the availability of rental accommodation at our City Park Village. I am sorry to have to inform you that the village is currently fully booked during the month of August, which is always the _____ time of year for us.

- 149.** (A) busy
(B) busier
(C) busily
(D) busiest

We do, _____, have two apartments at our Highland Gates residence,

- 150.** (A) however
(B) while
(C) although
(D) yet

which are both vacant during the first two weeks of the month. These are both prestige apartments and feature the same standard of high quality furnishings.

The Highland Gates residence is located on the outskirts of the city and is _____ easy reach of the city center and of all the major festival venues.

- 151.** (A) inside
(B) within
(C) into
(D) along

The price is 200 dollars per day and in order to make a reservation we require a 25% deposit at the time of booking with the _____ to be paid in full one month prior to arrival.

- 152.** (A) balance
(B) discount
(C) deduction
(D) addition

Please find attached a brochure with additional information about the Highland Gates residence. I look forward to welcoming you and your family at Highland Gates in the near future.

Yours sincerely,
Patricia Marchmont

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PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153–154 refer to the following notice.

**Required
Documents
for a Visa**

1. A passport valid at least six months after departure date.
2. Two ID photographs.
3. A photocopy of your return ticket.

For a business visa, please attach a letter from your company indicating the reason for travel and an invitation letter from your host.

If you are applying by mail, please send a self-addressed stamped registered envelope for return.

Please allow five business days for processing.

FEE

\$50 US

Payment is by cash or money order.

Same-day visa processing is available for an extra \$50 US.

VACCINATIONS REQUIRED

none

OPENING HOURS

The Visa Department is open Monday through Friday from 10:00 a.m. to 2:00 p.m.

153. What do business travelers have to provide?

- (A) A receipt from their travel agent
- (B) A vaccination certificate
- (C) An additional photo
- (D) A letter from their employer

154. How can you obtain a visa in one day?

- (A) By applying in person
- (B) By paying an additional fee
- (C) By sending an express mail envelope
- (D) By submitting an invitation letter

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Questions 155–157 refer to the following notice.

Water shortage warning

State officials have announced that water restrictions will be introduced starting next Monday. As a result of below average rainfall, lake reserves are now at their lowest levels in fifty years. The regional water management authority has issued the following water conservation measures:

- All water users are required to restrict their water use.
- Public and privately-owned water utilities shall restrict the monthly use of water by their customers. They may do this by interrupting supply or by advising their clients on procedures to reduce their consumption.
- Use of water for domestic gardens and yards is permitted on Wednesdays and Saturdays for residents with even house numbers, and on Mondays and Thursdays for residents with odd house numbers.
- For agricultural businesses, irrigation is now limited to the hours between 7 p.m. and midnight.

155. What is the purpose of this notice?

- (A) To inform residents of water conservation measures
- (B) To warn residents of weather conditions
- (C) To announce water pollution levels
- (D) To promote mineral water sales

157. When can farmers water their crops?

- (A) Anytime
- (B) Mornings
- (C) Afternoons
- (D) Evenings

156. What actions are water utility companies authorized to take?

- (A) Raise their charges
- (B) Cut water supply
- (C) Supply more water
- (D) Develop new lake reserves

Questions 158–159 refer to the following advertisement.

Job title: Cabin crew member

Company: Sunbeam Airlines

Posted: January 10th

Sunbeam Airlines currently have an opening for a bilingual Cabin crew member. We are looking for talented individuals to join our onboard customer service staff. Crew members deliver first-class service for our passengers throughout the Americas. You will be trained in airline hospitality and catering services, and in safety procedures. If you are over 21 years of age, a high school graduate, fluent in English and Spanish and have the requisite interpersonal skills, this could be a perfect career opportunity for you.

Send résumé and cover letter to:

Ms. Bettina Jarnik
Human Resources Director
Sunbeam Airlines
3742 West Chesterfield Drive
Atlanta, GA 00725

All applications must be received by March 15th.
Applicants will be contacted by Sunbeam Airlines.
Please do not visit our offices or call us directly.
Sunbeam Airlines is an equal opportunity employer.

158. Which qualifications should an applicant have?

- (A) A college degree
- (B) A pilot's license
- (C) A first aid certificate
- (D) Fluency in English and Spanish

159. How should an applicant apply for the position?

- (A) By calling the personnel director
- (B) By visiting the company
- (C) By filling out an application form
- (D) By mailing a résumé and a cover letter

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Questions 160–162 refer to the following notice.

**EMERGENCY PROCEDURES for
Minor Chemical Spills**

ATTENTION:

Certain experiments require the handling of hazardous chemicals and materials. Please be familiar with the following emergency procedures.

1. **GET AWAY.** Extinguish any ignition sources (burners, appliances, etc.) and move to a safe distance.
2. **DETERMINE** the substance spilled, extent of the spill and degree of hazard. Block off the area.
3. **GET HELP.** If the spill cannot be handled safely using the equipment and personnel present, activate fire alarm and call 911 for emergency assistance and Security at 777.
4. **ASSESS INJURIES.** If anyone is injured, call 911.
5. **CLEAN UP SPILL WITH PROPER EQUIPMENT AND MATERIALS.** Select proper personal protective equipment and clean-up materials for the spill. Place contaminated materials in a container designated for hazardous waste.
6. **DISPOSAL.** Contact Environmental Health and Safety personnel. Absorbed materials remain hazardous. Treat them with care.

160. Where would this notice be posted?

- (A) In a restaurant kitchen
- (B) In a health food store
- (C) In a laboratory
- (D) In a garage

161. In case of a spill, what should be done first?

- (A) Put on protective gear
- (B) Contact the janitor
- (C) Turn off open flames and electrical sources
- (D) Call the fire department

162. How should contaminated materials be disposed of?

- (A) They should be burned.
- (B) They should be rinsed thoroughly with water.
- (C) They should be placed outside.
- (D) They should be placed in special containers.

Questions 163–165 refer to the following letter.

The Nature Conservation Society



Dear Member,

Following the Annual General Meeting, we are proceeding with the election of two new members of the board. Board members are elected for a three-year term and may not serve more than two consecutive periods. As an active member of the society, you are entitled to vote for the candidate of your choice by secret ballot.

The profiles of the four candidates standing for election are enclosed on a separate sheet. You will also find a postal ballot form and a stamped addressed envelope. Photocopies of ballot forms will not be accepted.

Please return your vote to us by October 8th. The results of the ballot will be published on our website and announced in the November newsletter.

Sincerely,

Stan Riley

Stan Riley

Chairman

163. How can members vote in the election?

- (A) By attending the yearly meeting
- (B) By submitting a postal vote
- (C) By connecting to the society's website
- (D) By calling Stan Riley

164. How long can a member serve on the board?

- (A) Two years
- (B) Four years
- (C) Six years
- (D) Eight years

165. What is NOT included with this letter?

- (A) A newsletter
- (B) A postal ballot form
- (C) A profile of the candidates
- (D) A stamped addressed return envelope

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Questions 166–168 refer to the following invitation.

The Medical Auxiliary cordially invites you to the
Tenth Annual Community Hospital Charity Auction and Gala Dinner.

Saturday, May 9th at 7 p.m.
at the Rockridge Country Club.

Help the hospital build the new out-patient treatment center with your participation and donations.
All proceeds will be given to the hospital's development fund.

Tickets are \$100 per person.
RSVP to Wanda Babbington before April 30th.

Make a bid on a Jaguar XJS, trips to Hawaii and Paris, paintings and artwork,
a canoe, bicycles, sports equipment, and children's toys!

See the full catalog on-line a week in advance at:

www.comm.hospital/charity.auction.html

166. Why is this event being held?

- (A) To raise money
- (B) To welcome patients
- (C) To inaugurate the new hospital
- (D) To honor the founder

167. How often does this event take place?

- (A) Every year
- (B) Every other year
- (C) Every three years
- (D) Every ten years

168. What can you find on the website?

- (A) Plans for the new treatment center
- (B) Registration forms
- (C) Tickets for the event
- (D) Auction items

Questions 169–172 refer to the following article.

A recent study of drivers using cell phones has reported that accidents are four times as likely, even if a driver is using a hands-free telephone. This study, the first of its kind to compare extensive data about accidents and cell phone records, draws a direct link between the risk of traffic accidents and general phone use while driving.

The findings show that the use of earpieces and other hands-free telephone devices while driving does not reduce the risk of an accident. The research concludes that the primary cause of phone-related accidents is not the handling of the phone, but rather the act of talking on a phone.

“The brain cannot adequately process the complex information required for driving and talking on the phone at the same time,” according to Guiseppe Fontini, a leading researcher in cognitive sciences. “This information overload distracts the driver and makes him less alert, thus leading to a serious compromise.” And possibly a serious accident.

The challenge now is for lawmakers. Although many governments have banned the use of normal cellular phones behind the wheel, they have, under pressure from cell phone lobbies, allowed the use of hands-free equipment. But with this new and seemingly conclusive study, lawmakers may decide to prohibit drivers from ever using cell phones while on the road.

169. What is the topic of this article?

- (A) Driver's license requirements
- (B) The latest cell phone technology
- (C) Internet telephone services
- (D) Cell phone use while driving

170. How does talking on the phone affect drivers?

- (A) They lose concentration.
- (B) They drive faster.
- (C) They slow down.
- (D) They're more alert.

171. Who is Guiseppe Fontini?

- (A) A professional driver
- (B) A lawmaker
- (C) A government official
- (D) A scientist

172. According to the article, which statement is true?

- (A) Using a telephone headset while driving reduces accident risk.
- (B) Three out of four drivers use their mobile phones in their cars.
- (C) Cell phones have been prohibited in hotel lobbies.
- (D) Phoning while driving is dangerous.

GO ON TO THE NEXT PAGE 

Questions 173–176 refer to the following instructions.

To replace an ink cartridge on your printer:

Step 1. Turn ON the printer. Open the top cover. The printer's ink cartridge holder will move to the center. The Power ON light will begin blinking.

Step 2. Release the blue lever over the ink cartridge holder by lifting it up.

Step 3. Hold the top of the empty ink cartridge and gently lift it upward until it comes loose. Discard the cartridge, being careful not to spill any remaining ink.

Step 4. Remove the cellophane wrapping from a new ink cartridge. Peel away the yellow protective strip from the head of the cartridge.

Caution: Once you have removed the yellow protective strip, do not touch the ink nozzles or the metal strips. This can damage the head and result in poor print quality or print failure.

Step 5. Set the new ink cartridge into the open slot in the holder. Align it and gently press downward until the ink cartridge clicks into place.

Step 6. Lower the blue lever until it snaps over the ink cartridges.

Step 7. Close the cover of the printer. When the Power ON light stops blinking, the printer can begin printing. If you'd like to run an optional print test, hold the Power ON button down for 3 seconds. If you encounter any printing problems, please consult the Troubleshooting section in your instruction manual.

173. When would someone most likely consult this notice?

- (A) When there is a paper jam in the printer
- (B) When the printer is out of ink
- (C) When preparing the printer for storage
- (D) When connecting the printer to a computer

174. Which action is NOT necessary to change a cartridge?

- (A) Lifting the blue lever
- (B) Removing the yellow protective strip
- (C) Running a print test
- (D) Opening the top cover

175. When is the printer ready for use?

- (A) Once the ink cartridge holder moves to the center
- (B) As soon as the yellow strip is removed
- (C) When the ink cartridge clicks into place
- (D) After the Power On light stops flashing

176. According to the notice, what should you do if the printer does not work?

- (A) Call the after-sales service
- (B) Clean the cartridge head
- (C) Refer to the user's guide
- (D) Unplug it

Questions 177–180 refer to the following article.

TENSING INC. STOCK SPLIT

Tensing Incorporated, the hi-tech California company specializing in data storage systems, has announced that it will be proceeding with a two for one stock split this Monday. On October 1st, Tensing shareholders will receive one additional share for every share that they already hold in the company.

CEO Julius Barnaby said that the split was decided after the spectacular rise in the Tensing stock price over the last six months. "We've had a great year so far and I'm very confident that the demand for our software solutions will remain strong."

The dramatic rise is due to Tensing's expansion into overseas markets. The company's systems have now been adopted by

over 135 major international corporations and further growth is on the horizon.

At the close of the stock market on Friday, Tensing stock was trading at 70 dollars, a 50% increase over last year.

Splitting the stock will make more shares available to investors at half the current price, but it will not increase the overall value of a shareholder's investment. As finance specialist J.J. Holmes of Broker Securities points out, "a stock split does little more than offer shareholders two share certificates instead of one. Tensing has doubled its stock volume and halved the share value. But at 35 dollars, it's a more tempting buy." What would you rather have: a twenty dollar bill or two tens?

177. What type of business is Tensing Inc?

- (A) An investment bank
- (B) A software supplier
- (C) A brokerage firm
- (D) A livestock trading company

178. What is the company going to do?

- (A) Pay a cash dividend
- (B) Buy back its own stocks
- (C) Increase the number of shares
- (D) Invest in storage facilities

179. How much will each share be worth after the split?

- (A) 70 dollars
- (B) 35 dollars
- (C) 20 dollars
- (D) 10 dollars

180. Why has Tensing stock risen 50% since last year?

- (A) The company transferred its headquarters.
- (B) Financial specialists promoted the stock.
- (C) The company has had increased sales abroad.
- (D) The company has cut its costs in half.

GO ON TO THE NEXT PAGE 

Questions 181–185 refer to the following advertisement and form.

TeamWise

Choosing the right event for your staff to develop their team-working skills is the starting point for a successful collective experience. And that's where our own very special team here at **TeamWise** can be of assistance. With over ten years' experience of arranging team events for a wide variety of corporate and government clients, **TeamWise** can provide you with tailor-made programs and training solutions to match your exact needs and requirements. Whether your priority is integrating new team members, motivating existing teams or simply rewarding your staff by giving them a chance to share an unforgettable experience – why not let **TeamWise** look after your next team activity?

Contact Us!

Please complete and submit the request form below. Or, if you prefer to discuss your activity or team building event with one of our event managers, please call us at 01539 730890.

Postal Address: The Manor House, Castleford, West Leighton, N48 7JR, United Kingdom

Contact name and title	Jenna Jonman Managing Director
Organization	MasterClass plc
Telephone No	03 4558 6565
Address	10 West Point Boulevard, Auckland NY8 9JW
Email	JJonman@masterclass.uk

Please indicate which activities you are interested in. (You may check more than one.)

Outdoor ☒ Sports ☒ Problem-solving ☐ Team building ☐
Adventure excursions ☐ Competitive team challenge ☐

Please specify the objectives of your activity and the approximate date

We would like to organize a two day motivation event. This event would take place before the start of the school year, during the last week of August. All transport arrangements will be made by us.

Please indicate the number and type of participants

There would be 25 participants who are all directors of regional schools.

Please indicate whether overnight accommodation will be required and for how many participants.

We would need to arrange accommodation and meals for two days for the whole group.

- 181.** What type of organization is TeamWise?
(A) An employment agency
(B) A travel agency
(C) A sports club
(D) A training company
- 182.** Who would be most likely to hire the services of TeamWise?
(A) Private individuals
(B) Students
(C) Personal assistants
(D) Managers
- 183.** Who is Jenna Jonman?
(A) The director of TeamWise
(B) An event manager
(C) The director of MasterClass
(D) A sports instructor
- 184.** Which of the following would be a suitable event for MasterClass?
(A) An indoor football tournament
(B) An interactive computer game
(C) A cooking class
(D) A golf outing
- 185.** What will TeamWise have to provide?
(A) Room and board
(B) Simultaneous translation
(C) Individual coaching
(D) Transport for all participants

Questions 186–190 refer to the following press release and email.

Solar Trophy: Call to Competitors

The Solar Trophy, inaugurated one year ago with only three boats completing an ocean crossing from Cape Town to Hobart, has established itself as a truly unique event in the calendar of ocean racing. Each of the 20 meter boats was powered only by the energy provided by solar panels. The race was won by a four-man team captained by Hans Larssen from Stockholm aboard Icarus 2.

Following the success of the first race, the race committee has decided to hold the event every three years. Teams wishing to participate in the next edition of the race are hereby invited to submit their applications. The full application package and race regulations can be downloaded from the Solar Trophy website (www://solartrophy.org).

The organizers would like to remind applicants that only solar-powered yachts are authorized to compete and that all vessels must correspond to the specifications in the race regulations.

If you have additional questions regarding the application process, please contact Carmen Johannsen by e-mail at C.Johannsen@solartrophy.org or by telephone on 04 95 35 47.

To: Hank Martin <hmartin@solarwattage.com>
From: Anna Sabiani <asabiani@solarwattage.com>
Date: August 23 11:47
Subject: Promotional opportunity

Hi Hank,

I am forwarding the press release about the Solar Trophy that I mentioned to you this morning. I met Bill Bradley, the race coordinator, at the solar energy conference in Manila where he was giving a presentation about the event. I understand from him that the first race was a huge success and generated enormous media coverage both in traditional media and on the Internet. For the next edition of the race he is expecting applications from as many as twenty yachts from seven different countries, including Japan. He suggested that we might like to sponsor one of the crews especially as we are already supplying marine versions of our solar panels to a number of boatyards in Europe and Asia. He particularly recommended that we contact Sven Hadrada of SailYard boats as they are apparently considering entering the race.

We've both worked with SailYard on several occasions. Do you think you could contact them as soon as possible and set up a meeting to explore ways of working together on this? You could arrange to supply our solar panels free of charge in exchange for appropriate publicity space onboard and in the press.

Best regards
Anna

186. What is the Solar Trophy?

- (A) A competition for road vehicles
- (B) A solar energy research award
- (C) A boat race
- (D) A shipping company

187. Which type of craft can enter the Solar Trophy?

- (A) Ocean liners
- (B) Inflatable boats
- (C) Sailboats
- (D) Solar-powered yachts

188. How many times has the Solar Trophy been held?

- (A) Once
- (B) Twice
- (C) Three times
- (D) Ten times

189. Who is Hank Martin?

- (A) The race coordinator
- (B) The previous race winner
- (C) A boat builder
- (D) An employee of a solar panel manufacturer

190. Why is Anna contacting Hank?

- (A) To invite him to finance a venture
- (B) To explore sponsorship possibilities
- (C) To ask him to attend an energy conference
- (D) To nominate him for a prize

Questions 191–195 refer to the following conference program and email message.

Sports Medicine Conference Program Freiburg-im-Breisgau, Germany

FRIDAY, 5TH SEPTEMBER

- 9:30 – 12:00 Registration
10:00 – 12:00 **Welcome and Plenary Lecture I:** Professor Clive Baker
Growing pains: adolescents and interscholastic sports
12:00 – 13:30 **Workshop** with Toshiro Takata, MD
Diagnosing and treating contact sport injuries
13:30 – 14:30 LUNCH
14:30 – 16:00 **Panel presentations (1):** *New trends in sports medicine*
16:00 – 16:30 Refreshments
16:30 – 18:00 **Panel Discussion:** *Breaks and fractures*
18:00 – 19:00 RECEPTION

SATURDAY, 6TH SEPTEMBER

- 8:30 – 9:30 Breakfast buffet
9:30 – 11:00 **Workshop** with Kim Hyung, MD: *The aging athlete: on and off the field*
11:00 – 11:30 Coffee break
11:30 – 13:00 **Panel presentations (2):** *Wilderness sports medicine*
13:00 – 14:00 LUNCH
14:00 – 16:00 **Plenary Lecture II:** Professor Hamida de Oliveira
Breakthroughs in women's sports medicine
16:00 – 16:30 Refreshments
16:30 – 18:00 **Video conference:** *Advances in sports medicine technology*
with Professor Beatrice Oaksmith, live from Stansland University, CA, USA.
19:00 – late CONFERENCE DINNER

From : Chris Rogers chris.rogers@pacific.clinic.com
Sent : Saturday, August 10, 11:39 AM
To : Phil Hurvitz hurvitz@uni.2.de
Subject : Scheduling

Hello Phil,

We'll have to make some changes to the conference program. Professor de Oliveira has been scheduled to speak on Saturday even though she said she would only be available on Friday. She is working at the European Women's League Basketball Tournament all day on the sixth in Turino. Could you call Clive Baker to see if he'd be able to switch his plenary talk to Saturday? If he can, we would then move de Oliveira to Friday; otherwise, we'll have to cancel the second plenary. Let me know what Clive says asap.

Best,
Chris

- 191.** Who would be most likely to attend the conference?
(A) A physical therapist
(B) A marine biologist
(C) A nuclear physicist
(D) A financial analyst
- 192.** Whose talk will focus on young athletes?
(A) Professor Baker's lecture
(B) Doctor Takata's workshop
(C) Doctor Hyung's workshop
(D) Professor Oaksmith's video conference
- 193.** What is the problem?
(A) One of the lecturers is injured.
(B) One of the lecturers cannot speak on the scheduled day.
(C) One of the lecturers cannot attend the conference.
(D) The video conference has been postponed.
- 194.** According to the email, where will Hamida de Oliveira be on Saturday, 6th September?
(A) At a conference
(B) At a sporting competition
(C) At the hospital
(D) On vacation
- 195.** What do the organizers propose to do?
(A) Add a panel discussion
(B) Cancel the workshops
(C) Exchange the two plenary lectures
(D) Invite a new lecturer

Questions 196–200 refer to the following expense form and letter.

EXPENSE REPORT FORM (please use one form for each currency)					TRANSNATIONAL TECHNOLOGIES TNT		
Full Name:	Conte, Pierre	Department:	Bur. # 78	Currency used:	Euros		
Event:	Next Generation Trade Show – Milan, Italy			Euro/Currency	1		
EXPENSES							
Date	Hotel	Meals	Transport.	Misc. (explain below)	Total in currency	Total	Explanation
04/25			airfare		895.00	895.00	Roundtrip: Detroit – Milan 04/25 – 04/28
04/25	1 night				125.00	125.00	Airport Express Hotel
04/26–27	2 nights				2 x 150.00	300.00	Milan Guest Inn
04/26			taxi		42.00	42.00	Taxi fare to trade show
04/28			taxi		35.00	35.00	Taxi fare to airport
04/26		meals			51.40	55.00	Breakfasts and lunches
04/26		dinner			185.00	185.00	Dinner with TNT client (Top Textiles 3 people)
04/26				fee	50.00	50.00	Trade Show Registration Fee
Total spent						1,687.00	
Advance Received						800.00	
Remaining if "+" TNT owes you, if "-" you owe Transnational						887.00	

I hereby certify that all information contained on this report is accurate and correct, and that this claim represents expenses incurred for Transnational Technologies business.

Employee Signature: Pierre Conte

Dear Pierre,

We received your completed expense report form for your recent trip to Milan and most of the corresponding receipts. However, the taxi receipt of 28/04 is missing. Could you please send us this receipt for our records? Thank you.

We noticed that you listed an Advance Received of 800.00 euros, but our records show that you only received 500.00. In addition, the receipt that you submitted for the Trade Show Registration indicates that you actually paid 250 euros and not the 50 euros that you are claiming. These adjustments increase the amount TNT owes you to 1387.00 in euros, which comes to 1870.51 USD.

Please find enclosed a reimbursement check for the said amount.

Best regards,

Carrie Wilson
Accounting Department
TransNational Technologies

196. Who most likely filled out the expense form?

- (A) Carrie Wilson
- (B) A Next Generation employee
- (C) Pierre Conte
- (D) A Milan Guest Inn clerk

197. Why did Pierre Conte go to Milan?

- (A) To tour the city
- (B) To review two hotels
- (C) To attend a professional trade fair
- (D) To receive new equipment for the company

198. What does Carrie Wilson ask Pierre Conte to do?

- (A) Reimburse the company
- (B) Submit his airline tickets
- (C) Pay his taxi fare himself
- (D) Send in a receipt

199. What is included in the letter?

- (A) A bank statement
- (B) A check
- (C) A new expense form
- (D) A bill

200. How much did it cost Mr. Conte to register for the Trade Show?

- (A) 50 euros
- (B) 100 euros
- (C) 200 euros
- (D) 250 euros

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Target Score Second Edition

Final Practice TOEIC® Test

Annotated Answer Key and Audioscript

Part 1

1. **D** There are no motor vehicles in the parking area (*parking lot*) and so (B) no cars are *parked in the shade*. The space is neither (A) a *park* nor (C) a *square*.
2. **A** The lab technician is working with a *microscope* and not (B) a *magnifying glass*. (C) She is *looking through* the instrument, not *some files*. (D) She is *examining* something, not having her eyes examined.
3. **C** The people are looking at the paintings on display in a museum and not (A) in a private home. (B) The works of art are not for sale. (D) A woman is taking a photograph and not *painting a picture*.
4. **B** The couple is sitting next to each other and the waiter is taking their order not (A) *serving a meal*. (C) The other tables are empty. (D) The waiter is working on a train but is not *training staff*.
5. **D** The news presenter is sitting in front of the camera. (A) She is seated at her desk and is not *moving it*. (B) They are recording a television broadcast, not *watching a TV show*. (C) The *cameraman* is filming the woman and she is not *developing a film*.
6. **B** The cyclists are going through an *open gate*. (A) They are cycling not *resting*. (C) They are biking and not *hiking*. (D) They cannot be *loading the bikes* since they are riding them.
7. **A** The men are wearing protective headgear (*hard hats*). (C) They are *installing* heavy equipment not *software* and (B) neither man is *smoking a pipe*. (D) They are working in an oil field and are not *at the gas station*.
8. **D** The man is working on his *laptop* which is open in front of him. (A) He is sitting alone and not *studying with a friend*. (B) He is not sitting in a *computer lab* classroom. (C) There is a book on the table but he is not *checking it out from the library*.
9. **A** They are on *the platform*. (B) The train is stopped. (C) The people are carrying *their bags* and not *packing* them. (D) They are in a train station so they cannot be *boarding a plane*.
10. **B** The man is talking to members of the audience who (A) are standing next to the stage and not *in front of it*. (C) He is *delivering* a speech, not *equipment*. (D) He is *addressing* the audience, not *exchanging addresses*.
12. **C** The speaker wants to know if she can pay by *credit card* and this answer gives information about the minimum purchase required. (A) is about receiving a cash payment. (B) is expressing agreement but does not refer to payment.
13. **B** The speaker asks if the *seats* are available and is told that they are *reserved*. Answer (A) refers to the cost of a *buffet*. (C) talks about the surroundings (*setting*) and not the seating.
14. **C** The question expresses concern about the man's plan to quit his job. (A) is about a brief absence. (B) is about *signing* and not *resigning*.
15. **B** The question asks who will present the *award* and a *manager* is the correct answer. (A) answers the question *when* and (C) is about *being present* and not about *presenting something*.
16. **C** *Why don't you* makes a suggestion and this is the only appropriate answer. (A) answers the question *why* about the cause of a past event. (B) refers to an amount of money that was spent.
17. **A** The speaker wants to know about the bus schedule. The bus only operates during the week. (B) is about the *weather* and (C) is about physical activity and not about transportation.
18. **B** The question asks when a vacant position will be filled and *pretty soon* answers this question. (A) answers the question *how far* and (C) answers the question *how long* about the duration of a visit.
19. **A** This question makes a suggestion about organizing a visit and (A) is the appropriate answer. (B) is about *products*. (C) answers a question about *duration*.
20. **C** The question *How did it go?* means *What happened?* and this is explained in answer (C). (A) is about a future event. (B) is about means of travel.
21. **C** The invitation to the *concert* is politely refused. (A) is about duration and (B) refers to a past performance.
22. **A** *In January* is the correct answer to the question *when*. (B) answers the question *how long* and (C) is about a physical ailment (*her back*) and not about when Ms. Davies will return.
23. **B** The speaker asks *where to meet* so *at your place* is the correct answer. (A) is a suggestion about arranging the furniture and (C) a *snack* refers to eating and not to meeting.
24. **B** The speaker asks when the man last had a *medical* examination which was *three years* ago. (A) is about duration and (C) is advice to see a doctor.

Part 2

11. **A** The speaker asks about a *train fare*, which varies according to travel time. (B) is about a *refund*. (C) is the answer to a question with *where*.

25. **A** The question asks whether the man has read an author's books and the answer reveals that he is a regular reader or *fan*. (B) is a response to an offer and (C) is about a reservation (*booking*) and not a book (*novel*).
26. **C** The question asks if a diner is ready to order from the menu. *I'll have today's special* is the appropriate response. (A) *out of order* refers to something that is not working and (B) is an order or command being given.
27. **C** The speaker asks for the name of the caller so *Leo Jensen* is the right answer. (A) answers the question *where* and (B) answers the question *when*.
28. **B** The question asks *when* the model will go on sale so the right answer is *in the fall*. (A) is about having lunch and not a product *launch* and (C) is about a flight departure time.
29. **A** The speaker suggests inviting the training manager, which has already been done. (B) is about a manager's performance and (C) refers to an event that has already taken place.
30. **B** The speaker politely asks the man to record what will be said in a meeting (*take the minutes*) and *not at all* indicates his agreement. (A) is the answer to the question *What time is it?* and (C) is an offer to lend something.
31. **B** This speaker asks if the woman has a *copy* of a contract and is told that the original is *at the office*. (A) answers the question *What happened?* and not *Do you happen to know?*. (C) is a response to a suggestion about taking a coffee break.
32. **C** The speaker proposes to meet *at nine* which the man agrees to. (A) is the answer to the question *How is* and not *How about*. (B) refers to the *afternoon* and not to the morning.
33. **A** This statement explains why the elevator isn't working. (B) answers a question about which *floor* to get off on. (C) gives the reason why a person is not at work.
34. **A** This answer explains that *safety procedures* call for the building to be evacuated. (B) The distracter *bill* refers to invoicing and (C) the distracter *vacation* refers to a holiday and not to leaving a building.
35. **B** The question asks if the reservations have been cancelled and this is an appropriate response. (A) *Doubts* refers to misgivings and not to a booking (*reservation*). (C) The distracter *can* refers to ability and not cancelling.
36. **A** The question asks who made a decision so *our consultants* is the correct answer. (B) answers a question about ownership. (C) answers a question about *favorite colors*.
37. **A** This question asks how Roberto can be reached, which is by email. (B) refers to the location of something. (C) The distracter *board* refers to a professional group and not to traveling to another country.
38. **B** The question asks about physical fitness so *regular exercise* and *healthy food* is the correct answer. (A) refers to size. (C) The distracter *run* refers to managing and not physical fitness.

39. **C** The speaker asks to borrow a pen and the woman offers one. (A) The distracter *ten* refers to a time. (B) is about the price of shares on the stock market.
40. **C** The speaker asks if information has been sent, so the right answer is that it was sent *by fax*. (A) refers to a location. (B) is about general progress and not a specific action.

Part 3

41. **C** The keywords and phrases *move on to*, *item*, *agenda*, *turn to the issue of* indicate a meeting. The distracters *move on*, *turn to* and *relocate* do not refer to (A) *directions* or (B) *delivery*. (D) There is no mention of *purchasing furniture*.
42. **A** The man says they are looking for a *bigger place* and therefore not (B) a smaller one. Neither (C) cost nor (D) distance are mentioned as reasons for the move.
43. **B** They are looking for an office in the same area or *neighborhood* and not in (A), (C), (D) another location.
44. **B** The keywords *appetizer*, *main course*, *to order* indicate a restaurant. *Main course* refers to a dish and not (A) a *class*. This conversation would not occur in (C) or (D).
45. **A** *We'd like to order* indicates that the man has decided to place an order and not (B) modify an existing one or (D) request more time before ordering. (C) He does not ask to pay for the meal.
46. **D** The word *just* is a synonym for *only* so answers (A), (B) and (C) are incorrect.
47. **C** *A tune-up*, *oil and filter change*, *vehicle* and *10,000 miles* indicate that they are talking about car maintenance, which is done by a *mechanic*, not by the professions (A), (B) or (D).
48. **D** The garage is conducting routine maintenance or *servicing* on the car and not (A) *repairing* or (B) *replacing* damaged parts. (C) Although the *lights* may be checked, this is not the reason why the car has been *taken in*.
49. **B** Mrs. Webster's *husband* (Mr. Webster) will be collecting the car as she *won't be able* to do this herself. (A), (C) and (D) are therefore incorrect.
50. **D** The man says that he *just* has *carry-on luggage* and a *laptop* computer, which are not *checked*. Therefore, (A), (B) and (C) are incorrect.
51. **C** Boarding begins at *seven*. (A) *three* refers to the number of the gate. (B) *Five* and (D) *eight* are distracters.
52. **D** Answer (D) is the only untrue statement as there is no reference to the flight being late or *delayed*. (A), (B) and (C) are true because the flight is *overnight*, it leaves from *gate E-3* and it has *business class* passengers.
53. **B** Margaret has been *promoted* to a new position and has been *transferred* to another job location. She is therefore not (A) *leaving the company*, she has not (C) been *laid off* and she has not (D) *retired*.

54. **D** She has been appointed as a *Vice President*. She is a senior manager and not (A) a *junior* one. She will be working under (C) the *President*. (B) *Foreman* is a distracter for *four*.
55. **C** In the dialogue the man mentions that Margaret *joined the group* four years ago so she has been there for *four* years and not for (A) *two*, (B) *three*, or (D) *five*.
56. **A** They are discussing the woman's plan to *buy* (purchase) a home in a particular *neighborhood* which does not need (B) *improving*. The woman will be investing in real estate and not in the (C) *stock market*. (D) She is *negotiating the price* but not *an order*.
57. **B** The woman says she has *two kids* that she would like to *enroll*. (A), (C) and (D) are incorrect.
58. **A** Greenwood has *great schools*. There are no references to (B) *taxes* (C) *cheap housing* or to (D) *public transport*.
59. **C** The woman says that Steve will be on vacation as of *Friday*, meaning *at the end of this week*. (A) The woman will take her vacation *next month*. (B) Steve's vacation will *last two weeks*. (D) *Today* is not discussed.
60. **B** Steve hopes to *play some golf*. (A) He says that he will not be *taking any work* with him. (C) He will not be at *home* but on a *trip*. (D) The woman will be going on a *cruise*.
61. **B** The woman is taking a *cruise* and will therefore be on board a *ship*. Answers (A), (C) and (D) are incorrect as they refer to locations on land.
62. **D** The woman tells Mr. Honda that he must *vacate (his) office* because *electricians (workmen) will be installing new cables next Monday*. (A), (B) and (C) would not do this type of work.
63. **C** *Workstations*, which include professional computer equipment, have been *set up* or installed and not (A) a *video projector* or (B) a *coffee machine*. (D) *Electrical cables* will be installed but not in the conference room.
64. **A** He will have to *reschedule* a meeting that was to take place in the (B) *conference room*. (C) He will have to *move* out of his office but not *move* the furniture. (D) He will have to *meet* someone but not at the station.
65. **A** The woman is unhappy because there is a printing error on the documents that she ordered and not (B), (C) or (D) which all refer to positive emotional reactions.
66. **C** She has received a delivery of *brochures* and not (A) a *bill*. (B) *An estimate* is received before work is ordered and not after. She has not received (D) an *invitation*. She is inviting her supplier to reprint the brochures.
67. **C** The reason for her call is to express dissatisfaction or to *complain*. (A) She may be *negotiating* but not *negotiating* a discount. (B) She *requests* new *brochures* and not *documentation* which is information in document form. (D) She does not refer to an *appointment*.
68. **B** Anita forgot to *tell Mr. Jensen* something. There is no mention of her having to (A) *write a report* or (D) *prepare a sales presentation*. She offers to (C) *call Mr. Lee*.
69. **A** Mr. Lee is giving his presentation to members of *staff* from the *sales department* and not to (B), (C) or (D).
70. **B** Mr. Lee promised to return the report *after lunch* and not (A), (C) or (D).

Part 4

71. **C** The speaker describes the *façade* of a *historical* building on a *city tour*. Since the talk takes place outside, it isn't (B) *in a warehouse* or (D) *in a store*. Although she mentions the building's construction, they are not on (A) a *construction site*.
72. **D** The *early 1800s* refers to the first years or decades of the 19th century and not (A) to a date in the 20th century or (B) to a date in the second half of the 19th century or (C) to a date in the 18th century.
73. **B** The speaker highlights the *carved wooden doors*. (A) The speaker says that the building is *coming into view* but does not mention the view from the building. (C) There is no mention of an *outdoor pool*. (D) The building has *seven doors*, not *seven floors*.
74. **A** The keywords *researchers*, *laboratory*, the name *ScienTech*, *advances* and *discoveries* designate the speaker as a research *scientist*. (B) and (C) would not use such vocabulary. The speaker thanks the (D) *trustees* for the award.
75. **A** The speaker says that the *grant ... will finance the construction of a new laboratory or facility*. (B) The word *award* is used in the talk, but not *reward*, which is a distracter. (D) The word *advances* refers to progress, not money for *personnel*. There is no mention of (C) *hiring new staff*.
76. **B** The speaker is accepting an award for work that has been *accomplished*. He is not addressing an audience of (A) new recruits. (C) He is talking about *results* but not in financial terms. (D) He does not mention any financial reward or *bonus* for employees.
77. **B** The news broadcast refers to *three insurance providers*. (A), (C) and (D) are not correct.
78. **B** The report says that it *will take six months to reach an agreement*. (A) *Five years* refers to future business projections. (C) *Next week* is not mentioned. (D) *Tuesday* the day that the news report was issued.
79. **C** The merger will enable the new company to *concentrate its resources on insuring businesses*. There is no mention of (A) expanding human resources, (B) specializing in car insurance or (D) *reducing home insurance costs*.
80. **C** This public service announcement informs listeners that SMART offers *business advice*. The organization provides advice on *how to get a small business loan* and how to improve *cash flow management* but does not provide (A) *loans*, (B) *cash flow* or (D) *managers*.
81. **D** The announcement targets *small business owners*. (A), (B) and (C) would most likely work for SMART, providing counsel, advice and mentoring to small businesses.

82. **D** The service is *free*, which means *at no charge*. (A) *Thousands* refers to the number of *people* who get *advice*. (B) *A small fee* sounds similar to *free*. (C) *Eight hundred* is part of the telephone number.
83. **A** The speaker thanks the audience for coming to *today's workshop here at our home office* or at company headquarters. The workshop focuses on *training front desk personnel* for the company's hotels. So, (B) and (C) are incorrect. There is no mention of (D) *a mall*.
84. **D** The speaker uses the words *your front desk personnel* and *your hotels*. The audience is told that *at the end of today's session you will ... return to your hotels with the full training package*. (A) *Customers*, (B) *clerks* and (C) *hospital directors* would not be in charge of training in a hotel.
85. **B** The purpose of the talk is to introduce *front desk personnel training tools*. (A) *online training tools* are mentioned, but they are not being developed in this session. (C) There is no mention of *performance reviews* and (D) *no results are announced*.
86. **B** The announcement is addressed to people living in *homes and apartments* and it aims to prevent casualties. It is not targeted at either (A) *emergency workers* or (C) employees of a gas company. (D) The announcement is being made *by* public health officials and not *to* them.
87. **A** The announcer advises people *to stay warm* by heating their homes safely. (B), (C) and (D) are all actions that people are warned not to do.
88. **B** The power failure has been caused by *snowstorms* and not by (A), (C) or (D), which are other types of storms.
89. **B** The telephone message is intended for *bank customers*, who can find out about their *accounts, money transfers, and loans*. (A), (C) and (D) are not the target audience of this message.
90. **B** All calls to the center are *recorded* but not (A) rerouted. Recorded calls may be used for training but not for (D). (C) Only some calls – those from non-touchtone phones – are *put on hold*.
91. **B** Only *stock transactions* are not referred to. (A) *Loans*, (C) *account balance information* and (D) *money transfers* are all mentioned.
92. **B** The flight *has been cancelled* because of *heavy snowfall and high winds*. There is no mention of (A) *scheduling conflicts*, (C) *mechanical failure* or (D) *baggage loading problems*.
93. **C** *Checked baggage ... has already been loaded onto the aircraft*. The airplane is in *Houston* not (A) *in Chicago*. (B) *Passengers* have the option of staying at a *hotel*, but without their checked luggage. (D) A *service representative* is at *Gate 5*, not the baggage.
94. **C** The *airline is providing complimentary hotel and meal vouchers*, which are *coupons* for a free hotel room and a free meal. The airline is not offering (A) flight vouchers or *coupons for a free flight*, (B) *refund checks* or (D) *complimentary luggage*.
95. **D** The speaker talks about *the formal conference dinner this Saturday*. He must be making this announcement on

Thursday because he mentions *Friday noon, that is, tomorrow*. So (A), (B) and (C) are not possible.

96. **B** The *caterer* wants the speaker to confirm *a day in advance* how many guests will attend the dinner. (A) is about *payment*. (C) The *Pine Ridge Ballroom* is already reserved. (D) There are *seats available*, so he does not need to get more.
97. **C** The speaker says that *places are still available* so answers (B) and (D) are incorrect. (A) The menu is mentioned but has not been *changed*.
98. **B** This is a *Chamber of Commerce event* and is not organized by either (A), (C) or (D) which are the organizations that the speakers belong to.
99. **C** He is co-founder of a *business consultancy* and not of (A), (B) or (D) which are other types of business ventures.
100. **B** The program for the event has two parts, one in the morning and one in the afternoon. (A), (C) and (D) are incorrect.

Part 5

101. **C** *As a result* is followed by the preposition *of*. (A), (B), and (D) are incorrect.
102. **B** (B) is a noun that refers to a profession. (A) is a noun that describes an act. (C) is a verb and (D) is an adjective.
103. **D** Someone *assumes responsibility*. (A) *To resume* means to take something up again, not to start something *new*. (B) and (C) do not follow common and correct usage.
104. **C** (C) is an adjective that describes the *facilities*. (A) is the past participle. (B) is the third person singular of the verb. (D) is a noun.
105. **A** (A) is the possessive form of the relative pronoun and refers to *managers*. (B), (C) and (D) are also relative pronouns, but do not express possession.
106. **B** The comparative form of the adjective is used with *than*. (A) is the simple adjective form. (C) is an adverb. (D) is the superlative form.
107. **C** (C) is the possessive pronoun for *Brisbane Associates*. (A) is an object pronoun. (B) is a possessive adjective. (D) is a reflexive pronoun.
108. **A** (A) is the subjunctive form. Verbs in *that* clauses that are introduced with *recommend* take the infinitive without *to*. (B) is the simple past or a past participle. (C) is the present perfect. (D) is the present continuous.
109. **D** (D) is an intransitive verb in the past participle form, describing the action of the noun *inflation*. (A), (B) and (C) are the past participle forms of transitive verbs, which require a direct object.
110. **A** The adverb *hardly* is used with *any*. (B), (C) and (D) are incorrect.
111. **B** Someone *accounts for* something. The other prepositions (A), (C) and (D) are incorrect.
112. **B** (B) is an adjective describing *the sales*. (A) is the past participle. (C) is an adverb. (D) is a noun.

- 113. A** Only (A) is appropriate when used with units of measurement. (B), (C) and (D) refer to positions and not to specific distances.
- 114. A** (A) is a conjunction that expresses agreement. The main clause restates what Mr. Meyers said *in the same way*. (B) is used to present examples. (C) expresses cause. (D) is a conjunction meaning *therefore*.
- 115. B** (B) means to endanger. The words *warned, prolonged strikes, layoffs* indicate risk. (A), (C) and (D) cannot be used to describe the effect on the *company's plans*.
- 116. B** Goods are *under warranty*. (A), (C) and (D) do not follow correct and common usage.
- 117. D** (D) is an adjective, which describes *effects*. (A) is the present continuous. (B) is a plural noun or the third person singular form of the verb. (C) is a noun for the person who receives the benefits of something.
- 118. D** An institution has *funds at its disposal*. (A), (B) and (C) do not follow common and correct usage.
- 119. D** (D) is a noun describing a new action. (A) is an adjective indicating *at the beginning*. (B) is a noun that refers to the process of introducing someone to a group and (C) is the verb form.
- 120. B** *Under no circumstances* is a common adverbial phrase. (A), (C) and (D) do not follow correct and common usage.
- 121. C** Someone *submits a report*. (A), (B) and (D) do not follow correct and common usage.
- 122. D** The adverb *regardless* is followed by the preposition *of*. (A) is a conjunction. (B) is followed by a noun and not the preposition *of*. (C) is an adverb used to add emphasis.
- 123. C** (C) is an adverb, indicating the primary cause. (A) does not make sense. Note: *almost* would be correct if the phrase read *almost entirely due to*. (B) is a superlative form. (D) is a determiner, pronoun or adverb. (A), (B) and (D) do not follow correct and common usage.
- 124. B** The conjunction *neither* is followed by *nor*. (A), (C) and (D) do not follow correct and common usage.
- 125. B** (B) is the passive form that the sentence requires. (A) is the past. (C) is the present perfect. (D) is the future.
- 126. C** *Since* expresses the starting point of a period of time and is used with the present perfect. (A), (B) and (D) are incorrect.
- 127. D** *A tourist destination* is a common collocation. (A), (B), and (C) are incorrect as they are not used in this way.
- 128. C** The adverb *besides* means *in addition to*. (A), (B) and (D) are prepositions referring to the position of objects.
- 129. D** The common expression *all things considered* uses the past participle form of the verb *to consider*. (A) is the present simple or the infinitive without *to*. (B) and (C) are adjectives.
- 130. A** (A) is an adjective that expresses probability. (B), (C) and (D) are adverbs, and are not correct in this context.
- 131. D** (D) is a determiner that expresses *not much* for the non-count noun *chance*. (A) is used with count nouns. (B) is a superlative that requires *the*. (C) is an adjective that is not used with *chance*.
- 132. C** (C) is a preposition that expresses inclusion in a group. Although the other answers are also prepositions, their meanings emphasize position: (A) *next to*, (B) *in the middle of* or *surrounded by*, and (D) *in the area*.
- 133. A** *To fall through* is the common phrasal verb used when a plan (*the alliance*) fails to happen. (B), (C) and (D) are not used in this context.
- 134. A** (A) is a demonstrative pronoun used to add information. (B) is the possessive adjective. (C) does not follow common and correct usage. (D) is an object pronoun.
- 135. D** (D) is an adverb that expresses consequence or result. (A), (B) and (C) are conjunctions that express contrast.
- 136. B** The first conditional is formed with the simple present in the *if* clause, which in this case begins with *unless*. (A) is the present continuous. (C) is the past simple. (D) is the future.
- 137. D** In the third conditional, the *then* clause is formed with *would* + the present perfect. (A) is the future. (B) is the future perfect. (C) is the second conditional.
- 138. A** (A) is the simple past of the verb *to seek*. (B), (C) and (D) do not follow common and correct usage.
- 139. A** The idiomatic expression is *to take for granted*. (B), (C) and (D) do not follow common and correct usage.
- 140. C** The adverb *significantly* expresses how much *lower*. (A), (B) and (D) cannot be used with a comparative adjective.

Part 6

- 141. C** The adjective *checking* correctly completes the collocation *checking account*. (A), (B) and (D) do not follow common and correct usage.
- 142. D** The adverbial clause *as ... as* is a common idiom. (A), (B) and (C) cannot be used after *as* followed by an adjective or an adverb.
- 143. A** (A) is the only direct object possible after the transitive verb *earn*. (B), (C) and (D) do not form a logical or correct pair with the verb.
- 144. B** The sentence is a conditional statement that opens with a dependent clause and ends with the imperative *please contact me*. (A), (C) and (D) are used to introduce questions.
- 145. D** After an adverb of time indicating a period that is finished, the correct verb form is the past simple. The present continuous (A), the present perfect (B) and the present simple (C) form of the verb are incorrect.
- 146. A** (A) is the correct adjective form. (B), (C) and (D) are inappropriate comparative forms.
- 147. D** The adverbial phrase *instead of* correctly introduces an alternative. (A) and (B) express effect and cause. (C) indicates that something is done without any effect.

148. D The relative pronoun *which* correctly introduces the clause giving further information. (A) and (B) do not introduce non-defining relative clauses and (C) is a relative pronoun that indicates possession.
149. D The superlative is correct. (A) is a simple adjective form. (B) is the comparative form. (C) is the adverbial form.
150. A (A) is an adverb that indicates contrast and can be separated from the rest of the sentence by commas. The conjunctions (B) and (C) must introduce phrases and clauses. (D) indicates contrast but cannot be separated from the rest of the sentence by commas.
151. B The preposition *within* forms an idiom with *reach* expressing distance. (A), (C) and (D) do not correctly form an idiom with *reach*.
152. A A *balance* refers to the difference between an amount due and an amount paid. (B), (C) and (D) do not express this.
- Part 7**
153. D The notice implies that *business travelers* would need a *visa* and are thus asked to *attach a letter from* (their) *company or employer*. There is no mention of (A) a *receipt from the travel agent* or (C) an *additional photo*. (B) *Vaccinations are not required*.
154. B The notice states that *same-day visa processing is available for an extra \$50 US*, that is, you must *pay an additional fee to obtain the visa in one day*. (A), (C), or (D) do not enable you to obtain your visa in one day.
155. A This *Water shortage warning* announces *water restrictions*, and specifically addresses *residents*. (B) Although *weather conditions* such as *below average rainfall* may have produced the need for *water conservation measures*, the purpose of the notice is not to *warn residents of such conditions*. There is no mention of (C) *water pollution* or (D) *mineral water sales*.
156. B *Interrupting* is a synonym of *cutting*. There is no reference to either (A), (C) or (D).
157. D *Farmers* would be among those who run *agricultural businesses* and who *irrigate*. The notice states that they may water their crops (*irrigate*) *between 7 p.m. and midnight*, in other words, *evenings*. (A), (B), and (C) are incorrect.
158. D The job advertisement lists being *fluent in English and Spanish* as necessary qualifications. (A) An applicant must be a *high school graduate*, not a *college graduate*. There is no mention of (B) or (C) as qualifications.
159. D The applicant is asked to *send a résumé* and a *cover letter* to a mailing address. (A) No telephone numbers are listed and the advertisement asks applicants not to *call directly* and (B) not to *visit the offices*. (C) No *application form* is mentioned.
160. C The notice mentions *experiments that require the handling of chemicals*. This would only occur in a scientific laboratory and not in (A), (B) or (D).
161. C The first item on the procedures notice says to *get away after extinguishing any ignition sources*. (A) *protective gear* and (D) *call the fire department* are mentioned later and (B) *janitors* are not mentioned at all.
162. D Item 5 states that contaminated materials should be placed in a *container designated for hazardous waste*. There is no mention of (A) *burning* (B) *rinsing* or (C) *placing outside* the material.
163. B The letter to Society members includes a *postal ballot form* and a *stamped addressed envelope*, which indicates that the election will be conducted by mail and not (A) at an Annual General Meeting. (C) The *results of the election will be published on the website*. (D) There is no mention of *calling Stan Riley*.
164. C *Board members are elected for a three-year term and may not serve more than two consecutive periods or terms*. Two three-year terms add up to *six years*. (A), (B) and (D) are incorrect.
165. A The letter states that (B) a *postal ballot form*, (C) a *profile of the four candidates*, and (D) a *stamped addressed envelope to return your vote are enclosed with this letter*. Mention of the *November newsletter* is a distracter.
166. A The event is a *Charity Auction*. The guests are invited to *help build the new treatment center by participating and (giving) donations*. The money collected from the ticket sales and the auction (*the proceeds*) will be given to the *development fund*. This is a *fund-raising event*. (B), (C) and (D) are not mentioned.
167. A The event is *annual*, which means that it is held *every year*. (B), (C) and (D) are not correct. (D) draws on the distracter *tenth*, which indicates that this will be the *tenth time* the event has been held.
168. D The invitation states that *the full (auction) catalog* will be *on-line a week in advance*. The catalog would present all the *auction items*. There is no mention that the website would present (A) *plans*, (B) *registration forms*, or (C) *tickets for the event*.
169. D The article is based on a *study of drivers using cell phones*. There is no mention of (A) *driver's license requirements* or (C) *internet telephone services*. Although *earpieces and other hands-free telephone devices* are discussed, the (B) *latest cell phone technology* is not the primary topic.
170. A Cell phone use while driving is said to produce an *information overload* that *distracts the driver and makes him less alert*. The driver thus *loses concentration*. (D) states the opposite of the article and (B) and (C) are not mentioned.
171. D Guiseppe Fontini is presented as a *researcher in cognitive sciences*, which best corresponds to (D) *A scientist*. (A) is not mentioned, and (B) and (C) do not correspond to his profile.
172. D The only true statement is (D) *Phoning while driving is dangerous*. (A) is false because *using a telephone headset while driving increases accident risk*. (B) is not mentioned. (C) is incorrect. The word *lobbies* in the text

refers to advocacy groups that promote their interests, not hotel reception areas.

173. B The notice describes how to *replace an ink cartridge*. Step 3 mentions that the cartridge is *empty*. (A), (C), and (D) are not mentioned.
174. C Step 7 states that you can *run an optional print test*. As *optional* it is not necessary. You must do (A), (B), and (D) to change a cartridge.
175. D Step 7 specifies that *the printer can begin printing when the Power ON light stops blinking or flashing*. (A), (B) and (C) are all preliminary steps that must be completed before Step 7.
176. C The instructions state that *if you encounter any printing problems*, you should *consult the instruction manual or the user's guide*. There is no mention of (A), (B) or (D).
177. B The article describes Tensing Inc. as a *hi-tech company specializing in data storage systems and software solutions*. Although Tensing Inc. stock is being sold and traded by investors and brokers, the company is neither (A) an investment bank, nor (C) a brokerage firm. (D) is a distracter referring to the sale of animals.
178. C Key expressions are *2 for 1 stock split* and *shareholders will receive one additional share for every share*. The *stock split* is defined as *making more shares available* and as *doubling the stock volume*. There is no mention of (A), (B), or (D).
179. B *On Friday, Tensing stock was trading at 70 dollars*. The stock split will occur on Monday with *shares available to investors at half the current price*. The *finance specialist* says that Tensing will *halve the share value* and he mentions the figure *35 dollars*. (A), (C), and (D) are incorrect.
180. C The article attributes Tensing's success to *expansion into overseas markets*. (A), (B) and (D) are not mentioned.
181. D *TeamWise provides ... programs and training solutions to help develop ... team-working skills*. *Employment* (A) and *travel* (B) are not mentioned. Although *sports events* are available, TeamWise is not a (C) *club*.
182. D The ad mentions *your staff and corporate and government clients* indicating a service for managers and professionals, not for (A) and (B). (C) normally would not manage staff and would not *hire* such services.
183. C Her *title* is *Managing Director*. Her *Organization* is *MasterClass plc*. (A), (B) and (D) are not indicated.
184. D The client is interested in *Outdoor activities and Sports*. (D) is the only sport that is listed as being played outside. (A) is played *indoors*. (B) and (C) are not sports.
185. A The last box in the form indicates that the group will require *accommodation and meals*, which is a synonym of *room and board*. (B) and (C) are not mentioned. *Transport arrangements* (D) are being made by *MasterClass*.
186. C The SolarTrophy is described as an *ocean racing event*, involving *boats and yachts*. (A) *Road vehicles* and (B) *research awards* are not mentioned. No (D) *shipping companies*, that is, companies involved in transporting goods, are mentioned.
187. D The boats or yachts in the race are *powered only by the energy provided by solar panels* and *only solar-powered yachts are authorized to compete*. (A) and (B) are not mentioned. (C) All sailboats are not solar-powered.
188. A The race was *inaugurated one year ago* and after this first and only race the race committee *has decided to hold the event every three years*. (B), (C) and (D) are not possible.
189. D The letter to Hank refers to *our solar panels* and implies that he and the sender *work together*. Bill Bradley is (A) the race coordinator. Hans Larssen won the race (B) the year before. The only boat builder (C) mentioned is Sven Hadrada.
190. B Anna mentions Bill Bradley's suggestion to *sponsor one of the crews* and later suggests *supplying our solar panels free of charge in exchange for publicity space*, which indicates a sponsorship agreement. (A), (C) and (D) are not discussed.
191. A A *Sports Medicine* conference that addresses topics such as *diagnosing and treating contact sports injuries*, dealing with *breaks and fractures*, treating the *ageing athlete*, etc. would most likely interest a *physical therapist*. (B), (C) and (D) would be less likely to have any direct professional interest in such topics.
192. A Professor Baker's lecture deals with *adolescents and interscholastic sports*, which are the sports that *schools* and their students organize in order to compete against each other. His talk would most likely focus on *young athletes*. Although (B), (C) and (D) could mention young athletes, they would not be the focus of the talks.
193. B Professor de Oliveira was scheduled to speak on Saturday, but *she said she would only be available on Friday*. (A) and (D) are not mentioned. (C) All of the lecturers can attend the conference, but not necessarily on both days.
194. B She will be working at a *Basketball Tournament*, which is a sporting competition between basketball teams. The email does not say she will be at (A) or (C). (D) is incorrect because the email says that she is *working* at the tournament.
195. C The email suggests *switching* or exchanging Clive Baker's plenary talk with Professor de Oliveira's plenary talk. The organizers would *move* de Oliveira's talk to Friday. (A) and (D) are not mentioned. (B) The organizers will only *cancel the second plenary* if they cannot exchange the plenary speakers. They do not discuss canceling any workshops.
196. C The form lists *Pierre Conte* as the person who has filled in the expense report. In her letter, Carrie Wilson refers to Pierre Conte as the person who *listed* the expense information and *submitted* the form. (A) Carrie Wilson is processing the report in the accounting department. (B) *Next Generation* is the name of the *Trade Show*. (D) Pierre is reporting expenses incurred at the *Milan Guest Inn*.

197. **C** The form and the letter refer to a *Trade Show* or trade fair that he attended for the company he works for, *TransNational Technologies*. The purpose of his trip is primarily professional, not to (A) *tour the city*. There is no mention of (B) or (D).
198. **D** Carrie Wilson asks Pierre Conte to *send us the taxi receipt*. (A) is not correct because Pierre is requesting that the company reimburse him. The letter also refers to a *reimbursement check enclosed* for Pierre. There is no mention of (B). The Accounting Department is reimbursing Pierre for his travel expenses, so (C) is not logical.
199. **B** The letter refers to a *reimbursement check enclosed* for Pierre. It does not refer to (A), (C) or (D).
200. **D** Although Pierre lists the *Trade Show Registration Fee* as only 50 euros, Carrie Wilson corrects this in her letter. According to the registration fee receipt, Pierre *paid 250 euros* and not the *50 euros* he *claimed*. (A) is the incorrect amount Pierre first listed. (B) and (C) are also incorrect.

Audioscript

PART 1: PHOTOGRAPHS

1. (A) The picnic area is outside the park.
(B) The cars are parked in the shade.
(C) There is a statue in the middle of the square.
(D) There aren't any cars in the parking lot.
2. (A) She's examining a sample under a microscope.
(B) The magnifying glass is kept in the drawer.
(C) She's looking through some files.
(D) She's having her eyesight checked.
3. (A) The painting's on the living room wall.
(B) The artwork's being sold at auction.
(C) The visitors are admiring the collections.
(D) She's painting a picture.
4. (A) He's serving their meal.
(B) The couple is sitting side by side.
(C) The dining car is full.
(D) The waiter's training the new staff.
5. (A) They're moving the desk.
(B) They're watching a television show.
(C) She's developing the film.
(D) The woman is facing the camera.
6. (A) They're resting at the top of the hill.
(B) The gate has been left open.
(C) They're hiking through the countryside.
(D) They're loading the bikes onto a rack.
7. (A) The workers are wearing hard hats.
(B) One of the men is smoking a pipe.
(C) The men are installing new software.
(D) They're filling up at the gas station.
8. (A) He's studying with a friend.
(B) Class is being held in the computer lab.
(C) He's checking out a book at the library.
(D) The laptop is set up on the table.
9. (A) The passengers are on the platform.
(B) The train is pulling away from the station.
(C) They're packing their bags.
(D) They're boarding the plane.
10. (A) The audience is seated in front of the stage.
(B) They're listening to his speech.
(C) He's delivering some equipment.
(D) They're exchanging addresses.

PART 2: QUESTION-RESPONSE

11. What's the cheapest round-trip train fare?
(A) That depends on when you travel.
(B) You can return them for a full refund.
(C) It's fairly close to the station.
12. Do you accept all major credit cards?
(A) I didn't expect to be paid in cash.
(B) Yes. I agree with you about that.
(C) As long as your bill is over 15 dollars.
13. Excuse me. Are these seats free?
(A) There's no charge for the buffet.
(B) I'm sorry. They're all reserved.
(C) Yes, the setting is beautiful.
14. You're not going to resign, are you?
(A) Yes, I'll be away until midweek.
(B) Yes, both parties must sign.
(C) I am considering it.
15. Who's going to present the award to Mrs. Sato at the ceremony?
(A) After the president's speech.
(B) Her manager will say a few words.
(C) No, I won't be able to attend.
16. Why don't you get someone to help you with the budget?
(A) Because they couldn't help it.
(B) No, I didn't spend much at all.
(C) I could certainly use some assistance.
17. Do you know whether the number 40 bus runs on Sundays?
(A) No, it doesn't. Only on weekdays.
(B) It'll be sunny and hot.
(C) Yes, he goes jogging every weekend.
18. How long will it be before they appoint a new director?
(A) About thirty miles in this direction.
(B) I think we should know pretty soon.
(C) Each appointment lasts twenty minutes.
19. Do you think we should take Mr. Lee on a tour of our production plant?
(A) I'm sure he'd be delighted to see it.
(B) Cereals and flour are the main products.
(C) No. It shouldn't take more than two hours.

20. How did the meeting with the safety inspectors go?
 (A) We have to be ready at the site by ten.
 (B) They all came by car.
 (C) It was very interesting to hear their opinions.
21. I have an extra ticket for the concert tonight. Would you like to come along?
 (A) Yes. It's much too short.
 (B) I thought they gave a great performance.
 (C) No, thank you. I have a prior engagement.
22. When will Ms. Davies be back from her sabbatical?
 (A) She's returning in January.
 (B) For one month, starting next week.
 (C) Her back is much better now.
23. Where shall we arrange to meet?
 (A) Let's move the table over by the window.
 (B) At your place around nine.
 (C) Just a snack will be enough.
24. When was the last time you had a complete medical exam?
 (A) It will only take two hours.
 (B) It must be three years now.
 (C) You should see a specialist about that.
25. Have you read any of her novels?
 (A) Yes. I'm one of her biggest fans.
 (B) No. I don't need anything, thanks.
 (C) Yes. I've changed our booking.
26. May I take your order, sir?
 (A) I'm sorry, it's out of order.
 (B) Yes. Tell them to call me immediately.
 (C) I'll have today's special, please.
27. Who shall I say is calling?
 (A) I'm calling from Spain.
 (B) Later today would be fine.
 (C) This is Leo Jensen from ATO.
28. When is the marketing team planning to launch the new model?
 (A) They're meeting for lunch tomorrow.
 (B) It will be available in the fall.
 (C) Their flight leaves at five.
29. Shouldn't we invite the training manager to attend our presentation?
 (A) I already did.
 (B) She manages the department very well.
 (C) Yes, he probably should have.
30. Would you mind taking the minutes?
 (A) Sure, it's quarter to three.
 (B) Not at all.
 (C) No. But I can lend you mine.
31. Do you happen to have a copy of the Lonsdale contract?
 (A) No. I don't know how that happened.
 (B) No. But the original is back at my office.
 (C) Yes. I think it's time we had a break.
32. 7:30 is too early to meet. How about nine?
 (A) She's very well, thank you.
 (B) I'm busy this afternoon.
 (C) That's fine with me.
33. Why isn't the elevator working today?
 (A) They're doing routine maintenance.
 (B) Get off on floor eight.
 (C) No. She's not on duty today.
34. Will we have to vacate the building during the fire drill?
 (A) That's the standard safety procedure.
 (B) We'll bill them directly.
 (C) During summer vacation.
35. Have you cancelled the reservations?
 (A) I have some doubts about it myself.
 (B) No, I completely forgot.
 (C) Yes, I can.
36. Whose decision was it to change the colors of the company logo?
 (A) Our consultants suggested we do it.
 (B) No. It doesn't belong to me.
 (C) Red and green are my favorite colors.
37. Is there any way to contact Roberto while he's abroad?
 (A) You can email him at his usual address.
 (B) He's left them on his desk.
 (C) Yes. He's now on the board.
38. How do you manage to stay in such good shape?
 (A) It's a perfect fit.
 (B) Regular exercise and healthy food.
 (C) I run the after-sales service.
39. I don't suppose you'd have a spare pen, would you?
 (A) It's open until ten. Sure.
 (B) Stocks are up again.
 (C) Take this one.
40. Have you forwarded the latest figures to Mr. Summers?
 (A) I'll put it back where it was.
 (B) Yes, we've made a lot of progress.
 (C) I faxed them to him earlier today.

PART 3: SHORT CONVERSATIONS

Questions 41–43

- (M) Are there any further comments before we move on to the next item on the agenda?
 (W) No, I think we've covered everything.
 (M) Good. Let's now turn to the issue of relocating the branch office.
 (W) OK. Our lease expires in May. Why don't we just extend it for another six months? That would leave us more time to look for a bigger place in the same neighborhood.

Questions 44–46

- (W) Would you like to begin with an appetizer this evening?
- (M) No thank you. I think we'll just be having a main course.
- (W) Are you ready to order now or would you like me to come back in a few minutes?
- (M) I think we're ready. We'd like to order two seafood platters, please. One with prawns and one with crab.

Questions 47–49

- (M) Would you like a full tune-up with the oil and filter change today, Mrs. Webster?
- (W) Yes. It's been about 10,000 miles since the last one.
- (M) OK. Just sign here and we'll have your vehicle ready by four this afternoon.
- (W) In fact I won't be able to pick up the car myself. But my husband will drop by before you close.

Questions 50–52

- (W) And will you be checking any bags this evening, sir?
- (M) I just have carry-on luggage and my laptop.
- (W) Allright. Here is your boarding pass with your seat assignment. The flight will begin boarding at 7:00 from gate E-3. Enjoy your trip.
- (M) I'm sure I will. Traveling business class is always a pleasure, especially on an overnight flight like this.

Questions 53–55

- (W) Don, is Margaret really leaving the company?
- (M) No, she's been transferred to New York. They made her a Vice President.
- (W) Really? That's great news. I had no idea she'd been promoted.
- (M) She's managed to do really well, considering she only joined the group four years ago.

Questions 56–58

- (M) Hi Nancy. Tom said you're looking to buy a place in the Greenwood area.
- (W) As a matter of fact, we've found something but we're still negotiating the price.
- (M) Well I sure hope you get it. Greenwood's a nice neighborhood.
- (W) It certainly is and it has some great schools, too. I would really like to enroll our two kids there next year.

Questions 59–61

- (W) Hey Steve. I hear you're on vacation as of Friday.
- (M) Yeah. I'm taking two weeks for a trip with the family and hopefully to play some golf. And you?
- (W) I'm taking one week off next month. We're going on a Mediterranean cruise. Listen, enjoy the break, you sure deserve it.
- (M) Yup and for once I won't be taking any work along with me.

Questions 62–64

- (W) Mr. Honda, the electricians will be installing new cables next Monday. I'm afraid you'll have to vacate your office all day.
- (M) All right. But is there another office I can use?
- (W) We've set up several workstations in the conference room upstairs. You can use one of them if you'd like.
- (M) Wait a minute. We'd reserved that room for a client meeting in the afternoon. We'll have to reschedule that immediately.

Questions 65–67

- (M) Print Express. Edward Hanser speaking. How can I help you?
- (W) This is Edwina Lewis from Assist Communication. It's about the new brochures that you delivered to us yesterday. I'm afraid there's a serious error in the text.
- (M) Really? I'm very surprised to hear that. What exactly is wrong?
- (W) Well I'm afraid you've misspelled our company's name on the front cover of the brochure. It should be 'Assist Communication' with a double 's' after the A in the first word – and, as printed, there's only one 's'. I'm very sorry but we are going to have to ask you to reprint another batch as soon as possible.

Questions 68–70

- (M) I'm looking for my copy of the Harris report. I thought I left it here on my desk last night. You haven't seen it, have you Anita?
- (W) Oh I'm terribly sorry Mr. Jensen. I completely forgot to tell you – Mr. Lee asked me if he could borrow it – he wants to include some of the figures in the presentation he's giving to the sales department.
- (M) Well I wish you'd told me earlier. I've been looking everywhere for it. I have to write up a summary for the next edition of our newsletter. Did he say when he'd bring it back?
- (W) He said he needed it for a couple of hours and promised to bring it back after lunch. Do you want me to call him?

PART 4: SHORT TALKS

Questions 71–73 refer to the following announcement.

Coming into view is one of the most prominent buildings in the old town, the House of the Seven Doors. Built in the early 1800s, the house earns its name from seven magnificently carved wooden doors. Doors were often the first part of the house to be constructed because the door stood as a symbol of the prosperity and status of the household. The elaborate carvings on each of the seven doors represent trade products, such as sugar, spices, coffee and tea.

Questions 74–76 refer to the following talk.

On behalf of all the senior and junior researchers in the special applications laboratory and the rest of the staff here at SienTech, I would like to thank the trustees, the board and the selection committee for this exceptional research award. We are very honored and very happy to receive the generous 20 million dollar grant, which will finance the construction of a new laboratory. The advances and discoveries we've made over the last five years are the result of extraordinary teamwork. We could not have accomplished any of this without the generous support of wise patrons, great colleagues, kind friends and, of course, our families. Thank you.

Questions 77–79 refer to the following news broadcast.

According to Tuesday's Newline report, three European insurance providers are involved in negotiations for a strategic merger.

Although the talks for the proposed merger are in the initial stages company spokesmen say they expect to reach an agreement in six months. The merger would create the largest insurance provider on the continent, allowing the companies to consolidate their home and car insurance sectors. But more significantly, the newly formed company, with its large capital base, would be able to concentrate its resources on insuring businesses. With the demand for specialized business insurance up 30%, the merger could make the company the leading business insurance provider within the next five years.

Questions 80–82 refer to the following announcement.

For free confidential business advice call SMART at 1-800/522-0245 or log on to www.smart.org. Every year, thousands of people get advice from SMART when starting or expanding their companies and you can be one of them.

Your SMART counselor can teach you how to create a business plan so that you can get a small business loan.

SMART's business mentors can help with cash flow management and market analysis.

If you're a small business owner or thinking about starting a company, call SMART today at 1-800/522-0245 or visit smart.org for confidential advice at no charge.

SMART is a nonprofit association.

Questions 83–85 refer to the following talk.

Thank you for coming to today's workshop here at our home office. This morning we are going to focus on improving the performance of your front desk personnel. To begin, I'd like to draw your attention to three key numbers: 9, 3 and 30. The first refers to the number of people that a dissatisfied hotel guest will talk to about their experience. The second number refers to the cost of finding a new customer compared to keeping an existing one, that is, it costs three times as much. The last is 30, which is the percentage increase in direct revenue that can be achieved by implementing our simple hospitality and customer service training program. At the end of today's session you will all be able to return to your hotels with the full training package that we have developed here at the home office. These training tools, including an interactive DVD, will significantly enhance the performance of your front desk personnel to ensure customer loyalty and satisfaction.

Questions 86–88 refer to the following announcement.

This is a public service announcement.

Many homes and apartments are without electricity after the severe snowstorm that hit the region last night. If you are without electricity DO NOT burn charcoal or use gasoline generators indoors to heat your home. Never use gas ovens to heat your home and do not use kerosene and gas heaters in closed rooms. These devices can produce dangerous carbon monoxide gas. For more information about how to stay warm and safe during the winter power outage, please stay tuned for an interview with Public Health official, Janet Sharpe at 10:00. Thank you for your attention.

Questions 89–91 refer to the following announcement.

Thank you for calling Security Bank. All incoming calls to our telephone banking center are recorded and may be used for security monitoring and for training our customer service staff.

For checking and savings account balances, press 1.

To transfer funds, press 2.

To find out about a home or car loan, press 3.

If you are not calling from a touchtone phone, please hold and the next available customer service assistant will answer your call.

Questions 92–94 refer to the following talk.

All passengers on Flight 520 to Chicago, may I have your attention for a special announcement. This evening's flight has been cancelled due to heavy snowfall and high winds in the Chicago area. The flight has been re-scheduled for 8 a.m. tomorrow morning, weather permitting. For security reasons, you will not be able to collect checked baggage as it has already been loaded onto the aircraft. For those passengers needing overnight accommodation in Houston, the airline is providing complimentary hotel and meal vouchers. Please see our service representative at Gate 5 check-in. We apologize for the inconvenience.

Questions 95–97 refer to the following talk.

Yesterday, many of you asked me about the formal conference dinner this Saturday evening. And yes, there are places still available. The caterer has asked me to confirm the number of participants a day in advance, so if you'd like to attend, please sign up at the registration desk in the lobby by Friday noon, that is, tomorrow at the latest. The cost – 40 dollars per person – includes pre-dinner drinks, a delicious five-course meal, followed by dancing to the Dixie Jazz Ensemble. Dinner will be served starting at eight o'clock in the Pine Ridge Ballroom.

Questions 98–100 refer to the following talk.

I'd like to welcome you all to this special Chamber of Commerce event. This is the first time we've organized a "Business Start-Up" seminar and workshop. Today, you will hear presentations from two distinguished speakers.

Our first presenter, Benjamin Levitt, is co-founder of the well-known business consultancy, LV associates. Benjamin will be giving a few pointers for starting your own business venture.

Our second presenter is Emily Jago, the best-selling author of *Starting a Business – The Easy Way* and she'll be sharing her insights into how to make your business start-up a real success story.

After the presentations, there will be a panel discussion with Dave Garrett, business correspondent with the Coast Chronicle and Lucinda Bellcroft, CEO of Business Ventures. They will be discussing the current climate for business development and answering questions.

So that's the program for this morning.

During the lunch break you can sign up for one of the five workshops that the Chamber of Commerce will be offering this afternoon.

So let's get started ... allow me to present our first speaker ... Benjamin Levitt.

Answer Key for Target Score Second Edition

Final Practice TOEIC® test

1. D	41. C	81. D	121. C	161. C
2. A	42. A	82. D	122. D	162. D
3. C	43. B	83. A	123. C	163. B
4. B	44. B	84. D	124. B	164. C
5. D	45. A	85. B	125. B	165. A
6. B	46. D	86. B	126. C	166. A
7. A	47. C	87. A	127. D	167. A
8. D	48. D	88. B	128. C	168. D
9. A	49. B	89. B	129. D	169. D
10. B	50. D	90. B	130. A	170. A
11. A	51. C	91. B	131. D	171. D
12. C	52. D	92. B	132. C	172. D
13. B	53. B	93. C	133. A	173. B
14. C	54. D	94. C	134. A	174. C
15. B	55. C	95. D	135. D	175. D
16. C	56. A	96. B	136. B	176. C
17. A	57. B	97. C	137. D	177. B
18. B	58. A	98. B	138. A	178. C
19. A	59. C	99. C	139. A	179. B
20. C	60. B	100. B	140. C	180. C
21. C	61. B	101. C	141. C	181. D
22. A	62. D	102. B	142. D	182. D
23. B	63. C	103. D	143. A	183. C
24. B	64. A	104. C	144. B	184. D
25. A	65. A	105. A	145. D	185. A
26. C	66. C	106. B	146. A	186. C
27. C	67. C	107. C	147. D	187. D
28. B	68. B	108. A	148. D	188. A
29. A	69. A	109. D	149. D	189. D
30. B	70. B	110. A	150. A	190. B
31. B	71. C	111. B	151. B	191. A
32. C	72. D	112. B	152. A	192. A
33. A	73. B	113. A	153. D	193. B
34. A	74. A	114. A	154. B	194. B
35. B	75. A	115. B	155. A	195. C
36. A	76. B	116. B	156. B	196. C
37. A	77. B	117. D	157. D	197. C
38. B	78. B	118. D	158. D	198. D
39. C	79. C	119. D	159. D	199. B
40. C	80. C	120. B	160. C	200. D